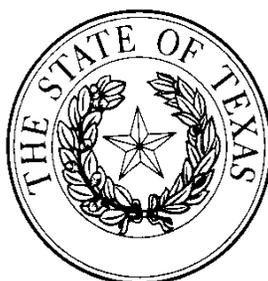


Health Professions Council

Annual Report

To the

Governor
Lieutenant Governor
Speaker of the House of Representatives



February 1, 2012

Board of Nursing
Board of Pharmacy
Texas Medical Board
Office of the Governor
Texas Optometry Board
Board of Dental Examiners
Funeral Services Commission
Board of Chiropractic Examiners
Board of Examiners of Psychologists
Board of Physical Therapy Examiners
Board of Podiatric Medical Examiners
Board of Veterinary Medical Examiners
Board of Occupational Therapy Examiners
Department of State Health Services, Professional Licensing and Certification Unit



TEXAS HEALTH PROFESSIONS COUNCIL

Annual Report for Fiscal Year 2011

An Efficient Model for Licensing and Regulation

Members

Katherine Thomas

Board of Nursing

Gay Dodson

Texas State Board of Pharmacy

Mari Robinson

Texas Medical Board

Sherri Sanders

Texas State Board of Dental

Examiners

Nicole Oria

Texas State Board of Veterinary

Medical Examiners

Sherry Lee,

Texas State Board of Examiners of

Psychologists

John Maline,

Executive Council of Physical

Therapy and Occupational

Therapy Examiners

Hemant Makan

Texas State Board of Podiatric

Medical Examiners

Yvette Yarbrough

Texas Board of Chiropractic

Examiners

Chris Kloeris

Texas Optometry Board

Chet Robbins

Texas Funeral Services

Commission

Cindy Bourland

Department of State Health

Services

Barbara Deane

Office of the Attorney General

Becky Dean

Governor's Office

Staff

John Monk, *Administrative Officer*

Patricia Ortiz, *Administrative Asst*

Angie Berumen, *Database Admin*

James Kocurek, *Database Admin*

Richard White, *Systems Analyst.*

The Texas Health Professions Council (HPC) provides a unique solution for the multiple challenges of state regulation of health professions. The State of Texas created HPC to achieve the benefits of consolidation without sacrificing, the quality, independence, accessibility and accountability of independent health licensing and regulatory agencies. Originally, established in 1993, the Council has a membership of 15 agencies that represent a total of 35 professional licensing boards, certification programs, documentation programs, permit programs or registration programs; the Office of the Attorney General and the Office of the Governor. Executive Directors of each of the member agencies actively participate. Through this collaborative effort, the HPC has realized economies of scales in the areas of Information Technology, human resources and staff training. The HPC fosters a spirit of cooperation between agencies striving to achieve regulatory best practices and better serve their respective constituencies.

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– Agencies Reports on Expenses (SB 1058 81st Reg Req)

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Appendix D – Agencies Reports on Number of Persons Regulated by County*

* Also available on Council Website (www.hpc.state.tx.us)

Framework

- Members
- Statutory Requirements
- Staffing/Funding

The Texas Health Professions Council (HPC) provides a unique solution for the multiple challenges of state regulation of health professions. The State of Texas created HPC to achieve the potentially desirable outcomes of consolidation of small independent health licensing and regulatory agencies without sacrificing the quality, independence, accessibility and accountability of individual boards.

Members: The Council consists of one representative from each of the following:

- (1) the Texas Board of Chiropractic Examiners;
- (2) the State Board of Dental Examiners;
- (3) the Texas Optometry Board;
- (4) the State Board of Pharmacy;
- (5) the Texas State Board of Podiatric Medical Examiners;
- (6) the State Board of Veterinary Medical Examiners;
- (7) the Texas Medical Board;
- (8) the Texas Board of Nursing;
- (9) the Texas State Board of Examiners of Psychologists;
- (10) the Texas Funeral Service Commission;
- (11) the entity that regulates the practice of physical therapy;
- (12) the entity that regulates the practice of occupational therapy;
- (13) the Texas Department of State Health Service's Professional Licensing and Certification Unit
- (14) Governor's office.
- (15) Office of the Attorney General

The Council elects from its members a presiding officer and an assistant presiding officer to conduct the business of the Council. Currently, the presiding officer (Chair) is Katherine A. Thomas, Executive Director for the Board of Nursing. The assistant presiding officer (Vice-Chair) is Gay Dodson, Executive Director for the State Board of Pharmacy. Council officers serve two-year terms ending August 31 of odd numbered years.

The Health Professions Council was created on the recommendation of the Texas Sunset Commission to achieve the efficiency and effectiveness goals of consolidation while avoiding the creation of a new bureaucracy. Repeated efforts to consolidate boards under one umbrella agency had received only varied support while generating heated opposition from the professional associations. Experience in other states had shown that large umbrella agencies sometimes failed to meet the perceived benefits and desired objectives of improved consumer service and decreased costs (fig 1). Problems of consolidation included increased response time for services, decreased quality of services, lack of expertise in regulated professions, and decreased disciplinary actions against licensees. Studies show consolidations often failed to achieve economies of scale.

The Council has mitigated problems of competition and conflict among the licensed professions by fostering an atmosphere of communication and cooperation. It has provided a forum for discussion of issues and allowed a coordinated response to legislative issues when requested by elected officials. The Council has no authority over member agencies.

Staffing/Funding: The Health Professions Council employs a small staff (currently only 5 FTEs are assigned to the agency), to coordinate and or complete the tasks of the Council. The HPC staff is organized as a separate state agency (#364). Its staff report to the Council directly through supervision of its manager, the Administrative Officer, by the Council Chair. The Council utilizes its staff, along with committees consisting of staff from member agencies to carry out its activities. The Council is funded entirely by transfer of funds from member agencies. A rider in the biennial appropriations bill specifies prorated amounts. Additional amounts are transferred by member agencies to pay for shared services such as technology support and toll-free phone service on a usage basis. During the 81st Regular Legislative Session the Council added additional transfers for the purchase of a shared regulatory database system. A report of financial support by member agencies for Fiscal Year 2011 is provided on page fourteen of this report.

Eighty percent of the participating agencies are collocated in the William P. Hobby Building at 333 Guadalupe St. to facilitate resource sharing.

Economies of Scale

- Information Technology Sharing
- Human Resources Program
- Training Opportunities

The Council has developed areas to realize cost savings across agencies. These economies of scale have been found primarily in the area of information technology. Other areas that undergo regular review to ensure best practices are incorporated in all of the regulatory agencies that the Council supports include Human Resources and employee training.

Employees benefit through increased training opportunities, access to employee assistance programs, and opportunities to refine job skills as administrative sharing allows greater staff specialization. The Council network provides opportunities for communication, shared expertise and joint problem-solving.

Shared Database System: Shortly after last year's report was delivered, HPC and the six participating agencies brought the shared database system online. The new database system has been up and running since May 31, 2011. With any large scale system start up, the agencies participating in the Shared Solution experienced many challenges. The Council hopes the majority of those issues are resolved.

Information Technology Sharing: The Council has studied the resources and needs of member agencies for Information Technology support. The Council found that although some of its larger members (the Medical Board, the Board of Pharmacy, and the Board of Nursing) had resources devoted to meet its Information Technology support needs (or at least to address their needs in a prioritized fashion), some of the other smaller members struggled to meet their needs. In the past, only limited Network Manager Services had been shared by members of the Council.

Some agencies had planned to cut back on already inadequate resources devoted to this area in order to absorb cuts in their budget in the FY 04/05 biennium. The Council created a Shared Services Committee and assigned that committee to investigate models to provide member agencies the most efficient IT support possible. The Committee developed a program that facilitates sharing of information technology knowledge and resources among all of the member agencies in the Hobby building through its Technology Committee. In addition to the Regulatory Database Program, this program also utilizes staff (one from the Texas State Board of Dental Examiners and one from the Texas Optometry Board) to provide direct ongoing support services to eight (8) of the smaller member agencies in the Hobby Building. The staff positions are

funded through contributions from the eight member agencies. This program has been operating since November 1, 2003.

Human Resources Program: The Human Resources Committee studied the needs of member agencies to determine what, if any, assistance the Council staff could provide in the area of Human Resources. The Council has developed a pilot program to take a role in the HR functions of member agencies. The recommended program includes the basic job tasks of a Human Resource Specialist I. Specifically, it allows for the coordinating and processing of newly hired and terminating employees. It also includes the administration of employment screenings, evaluation of candidates and background checks.

Training/Information Dissemination Opportunities: The member agencies share training opportunities for member agencies. One member agency staff member from the Board of Nursing offers new employee EEO training. HPC staff handle the coordination and documentation of the training. HPC staff have also coordinated training opportunities available through the State Auditor's Office. The SAO offers training to agencies when the number of attendees is at or above minimums needed to justify providing the training at another location. HPC provides a regular forum for the Employee's Retirement System staff to give presentations to member agency employees on investments through the Citistreet program.

HPC also works with the National Certified Investigator/Inspector Training (NCIT) program of the Council on Licensure, Enforcement, and Regulation (CLEAR) to provide training locally approximately once a year, providing the highest quality training at the lowest possible cost for HPC members and other state agencies employing investigators. Periodically, throughout the year CLEAR provides remote access training through the use of webinars. HPC has regularly provided access to these webinars on behalf of the members.

Courier Services: The Texas Medical Board (TMB) coordinates the sharing of a courier service with all of the member agencies in the Hobby building to facilitate movement of priority communication, and deposits, etc. with the Comptroller's office. TMB coordinates the contract, pays the vendor, and bills agencies based on use. Other non-HPC member small state agencies located in the Hobby building participate in this sharing as well.

Employee Assistance Program: HPC member agencies participate as a group in an employee assistance program (EAP).

Legislative Tracking: HPC member agencies have worked together to improve member agencies' Legislative Tracking. Smaller agencies that could not afford to purchase the services of Legislative Tracking Services, such as Texas Legislative Service or Gallery Watch, have gained access to that service at a much lower cost by sharing the service. In addition, the HPC Administrative Officer tracks legislation and keeps member agencies aware of legislation that could affect member agencies as a group.

Regulatory Best Practices

- Criminal Background Checks
- Improved Customer Service
- Board Member Training Program

The Council regularly brings new topics for members to discuss and review. This allows new ideas and practices to be thoroughly vetted prior to implementation. This saves both time and money. By allowing all agencies access to the expertise of both large and small agencies, ideas are reviewed with a depth of knowledge not often found in a single umbrella agency structure. This cooperation requires little, if any, additional appropriations or significant time commitments from any single agency and the results are available to all of the member agencies. The Council meetings serve further as a forum for member agency Executive Directors to identify common issues faced in licensing and regulation, share perspectives, and often move toward consistent policy stances.

Below are examples where agencies have found opportunities to implement regulatory best practices.

Criminal Background Checks: The Council is in the process of developing a uniform policy regarding the processing of criminal background checks for the member agencies. The Texas Board of Nursing has taken the lead on sharing their experience in implementing background checks on both initial licensees and renewals. That experience will help smaller agencies develop well thought out procedures.

Improved Customer Service: The Council has also created a resource list of member agency staff that can communicate in languages other than English. Member agencies have agreed to share staff when it is needed to communicate effectively with customers.

Board Member Training Program: The Council has established a training program for the governing bodies (boards) of member agencies. The training has been compiled into a training manual. Each agency must customize the basic training program to include agency/board specific information. The training manual is updated every two years, following the Regular Legislative session.

Policy and Procedure Development: In the past the Council, through its committees has developed model policies and procedures for risk management, disaster recovery, and workforce policy/procedures. When new reporting requirements are mandated member agency staff meet on an ad hoc basis to review the requirements and instructions. As a group, they clarify expectations and seek further clarification to facilitate quality reporting.

Minimum Data Set: The Statewide Health Coordinating Council's recommends that the licensing boards for those professions named should change their licensing forms and data systems to include the collection of the minimum data set on an annual or biennial basis. During the 80th Regular Session significant progress was made in this direction. Council staff is worked diligently with the HPRC and DIR to implement the provisions of the Minimum Data Set. After the planned Regulatory Database System becomes operational only one agency will rely significantly on DIR to retain MDS information.

Peer-to-Peer Sharing/General Sharing: Member agencies back up each other in administrative functions such as accounting, purchasing, and payroll. These back up arrangements are typically short term in nature, such as for occasions when employees are out on illnesses, vacations or other short terms. However, in some cases, agencies may provide these services to one another for longer periods of time (such as for an extended vacancy) with or without compensation through interagency contract. Agencies with certified purchasers assist agencies that are too small to have staff on board with such expertise through a "purchasing pool." Member agency employees consult with one another, peer to peer, throughout the administrative and regulatory departments and divisions. There is a cost savings to member agencies when their staff share their efforts that cannot be specifically calculated. For example, agency financial staff routinely consult each other when preparing major financial reports such as the Annual Financial Report and the Legislative Appropriations Request. As a result of this relationship between member agency staff, reports are completed quicker, procedures are developed more efficiently, and other state agencies enjoy a reduction in inquiries and clarifications on required reports and procedures. HPC member agencies embrace the spirit of cooperation within the Health Professions Council. The larger member agencies often allow their staff to assist smaller agencies with tasks that the larger agencies are better equipped to handle. Although it cannot be quantified, it is expected that the assistance provided by larger agencies has prevented smaller agencies from having to request additional funding for staff to handle the routine administrative requirements of being a state agency.

Annual Report: The Council prepares an annual report that includes a statistical compilation of numbers of licensees, numbers of complaints and enforcement actions taken by member agencies/boards. The annual report also includes a summary of the Council's activities over the past year and recommendations for statutory changes to improve the regulation of health care professionals.

Responsiveness

- Toll Free Complaint Line
- Representation in Statewide Forums

The Health Professions Council serves a wide variety of constituents. First and foremost it serves the citizens of Texas. The shared toll-free complaint line directly benefits consumers who can place one toll-free call to obtain information or initiate a complaint against any licensed health professional. Many consumers lack information necessary to determine which board to go to with their complaint. The greatest benefit to consumers is preservation of independent boards with specific expertise in investigation and resolution of consumer problems. Consumers and taxpayers benefit indirectly from improved efficiency and from cooperation among agencies, which produces cooperative rulemaking and less reliance on the administrative law system to resolve conflicts.

Licensees benefit from retention of independent boards, which are more responsive and accessible to licensees, and from increased efficiency of the agencies. As more administrative tasks are shared, staff with specific expertise are more available to respond to needs of licensees and consumers. The Council goes to great lengths to ensure that all of their customers are served.

Telephone Complaint System: The Council operates a complaint system, which allows consumers to file complaints against any state-licensed health professional by calling one toll-free number. The shared complaint line improves effectiveness and efficiency by providing easy “one-stop” access for consumers and significant cost-savings for individual agencies. The 1-800 line receives an average of 2,250 calls per month, of those calls approximately 500 are routed to HPC staff. HPC receives a variety of inquiries. Many times we refer the public to one of our boards, but we also receive inquiries that we refer to other state agencies. The cost of the system is shared by member agencies, which split the cost of equipment and lines and pay for long distance charges based on the percentage of calls assigned to each agency each month.

Representation in statewide forums: The Council has assigned the Administrative Officer to represent HPC member agencies at meetings involving statewide forums. The Administrative Officer represents the views of member agencies in their licensing/regulatory role, generally. The Administrative Officer communicates back to the member agencies. Member agencies may increase their own participation in these forums, depending on the nature of the issues. The Council, through the HPC Chair also assigns member agencies to “outside” committees, as appropriate. Examples of the forums include the Department of Information Resources Occupational Licensing Steering Committee, the Statewide Health Coordinating Council (SHCC) and other

workgroups and task forces. This approach allows member agencies to achieve representation and input into these processes.

Future Opportunities

The Health Professions Council's activities are mandated legislatively, identified by the Council to provide means for member regulatory agencies to coordinate administrative and regulatory efforts; or requested by various legislative entities or oversight bodies, such as the Governor's office, individual members of the Texas Senate or House of Representatives, the LBB, Comptroller's office, etc.

As agencies continue to align solutions with their own business processes there is a strong desire within the Council to anticipate future opportunities. As mentioned before the Council regularly reviews areas where agencies could improve services while still focusing on their core missions. In addition to expanding the Human Resources Pilot Program, the Council will work closely with the Governor's Office and the Legislative Budget Board to realize streamlined and consistent practices on behalf of the member agencies. Texas is growing rapidly, which indicates that the agencies will see increased workloads in the near future. Meeting the challenges of that increased workload is an opportunity the Council looks forward to in 2012.

**Health Professions Council
Administrative Office Budget**

	FY 2011 Budgeted
Salaries and Wages	\$339,968
Other Personnel Costs	\$3,700
Professional Fees and Services	
Consumable	\$10,650
Utilities	\$2,000
Travel	\$120
Other Operating Expense	\$600
Capital Expenditures	\$52,765
	\$358,859
	\$768,662
Board of Chiropractic Examiners	\$5,435
Board of Dental Examiners	\$178,312
Texas Medical Board	\$25,646
Board of Nursing	\$22,638
Executive Council of Occupational Therapy and Physical Therapy Examiners	\$11,004
Texas Optometry Board	\$52,887
Board of Pharmacy	\$226,705
Board of Podiatric Medical Examiners	\$4,877
Texas Department of State Health Services: Professional Licensing and Certification Division	\$11,846
Board of Examiners of Psychologists	\$67,944
Board of Veterinary Medical Examiners	\$8,173
Texas Funeral Service Commission	\$8,468
Texas Board of Plumbing Examiners	\$133,048
Texas Board of Land Surveying	\$17,843
TOTAL MEMBER AGENCY TRANSFERS	\$862,585

	TEXAS			FLORIDA ***			Comparison of Florida to Texas		
Profession	FY2011* Estimated	Number ** of Licensees	Cost per Licensee	FY2011 Expenditures	Number of Licensees	Cost per Licensee	FY2010 Expenditures	Number of Licensees****	Cost per Licensee
Chiropractic	\$562,698	9,678	\$58.14	\$2,185,144	7,279	\$300.20	\$1,622,446	(2,399)	\$242.06
Dental	\$2,617,789	50,459	\$51.88	\$3,657,660	20,641	\$177.20	\$1,039,871	(29,818)	\$125.32
Medical (1)	\$8,970,000	74,428	\$120.52	\$17,647,904	77,587	\$227.46	\$8,677,904	3,159	\$106.94
Nurse & LVN	\$8,573,930	320,703	\$26.73	\$19,335,619	339,916	\$56.88	\$10,761,689	19,213	\$30.15
Optometry	\$437,057	3,714	\$117.68	\$859,625	3,149	\$272.98	\$422,568	(565)	\$155.31
PT/OT (2)	\$944,215	27,373	\$34.49	\$1,805,287	31,518	\$57.28	\$861,072	4,145	\$22.78
Pharmacy	\$5,867,328	83,276	\$70.46	\$6,693,023	70,395	\$95.08	\$825,695	(12,881)	\$24.62
Podiatric	\$216,972	1,364	\$159.07	\$413,491	1,850	\$223.51	\$196,519	486	\$64.44
Psychologists	\$855,225	8,237	\$103.83	\$1,263,439	4,770	\$264.87	\$408,214	(3,467)	\$161.04
Veterinarians	\$959,693	7,491	\$128.11	\$1,142,619	6,873	\$166.25	\$182,926	(618)	\$38.13
Totals	\$30,004,907	586,723	\$51.14	\$55,003,811	563,978	\$97.53	\$24,998,904	(22,745)	\$46.39
2010 Totals	\$31,998,513	550,241	\$41.60	\$53,405,423	472,454	\$171	\$33,128,305	-387448	\$128.98
(1) For the purpose of comparison, the expenditures and number of licensees for Florida Acupuncture, Medicine, Osteopathic, and Physician Assistants are combined since they are combined in Texas.									
(2) For the purpose of comparison, the expenditures and number of licensees for the Florida Physical and Occupational Therapy are combined since they are combined in Texas.									
* Source: This is an estimate of agency FY2010 expenditures from the Legislative Budget Recommendations 2010-2011 Biennium.									
** Source: Health Professions Council Annual Report, February 1, 2011									
*** Source: Florida Department of Health Division of Medical Quality Assurance 2010-2011 Annual Report.									
**** Numbers in parentheses indicate how many additional licensees Texas has than Florida									

Appendix A – Health Professions Council Disciplinary Data

1. Total Number of Licensees & Registrants (As of August 31, 2011)		9,977
Doctors of Chiropractic (DCs) – Active	5,016	
Doctors of Chiropractic (DCs) – Expired, eligible to renew	286	
Doctors of Chiropractic (DCs) – Inactive, eligible to renew	649	
Chiropractic Radiologic Technologists – Active	83	
Chiropractic Radiologic Technologists – Expired, eligible to renew	24	
Chiropractic Clinics, Active Registration	3,588	
Chiropractic Clinics, Expired, eligible to renew	331	
2. Number of New Licenses or Registrations Issued		760
Doctors of Chiropractic	287	
Chiropractic Radiologic Technologists	18	
Chiropractic Clinics	455	
3. Numbers of Licenses or Registrations Renewed		9,373
Doctors of Chiropractic – Active Renewal	5,027	
Doctors of Chiropractic – Inactive Renewal	704	
Chiropractic Radiologic Technologists (Rad Techs)	74	
Chiropractic Clinics (Facilities)	3,568	
Percentage of Active DCs Renewing Licenses Online	93.28%	
4. Jurisdictional Complaints Received or Re-Opened		256
Total number of complaints received	282	
Less: Number of non-jurisdictional complaints received	(26)	
Number of jurisdictional complaints received	256	
Previously Closed Jurisdictional Complaints Re-Opened	0	
5. Jurisdictional Complaints Resolved		
Total number of jurisdictional complaints resolved		298
Total number of complaints resolved with disciplinary action		80
Percent of jurisdictional complaints resolved with disciplinary action		26.85%
Average Time to Resolve a Jurisdictional Complaint		298.05 days
6. Disciplinary Actions Taken		80
Licenses Revoked or Surrendered in lieu of revocation	1	
Licenses Suspended, No probation	7	
Licenses Suspended, Probation	3	
Licenses Suspended, Probation plus Fine/Stipulations	3	
Cease & Desist Orders Issued, No Fine	2	
Cease & Desist Orders Issued, With Fine	0	
Fine Plus Stipulations	2	
Fine Only	56	
Fine, Probated	1	
Formal Letter of Reprimand Plus Fine/Stipulation	2	
Formal Letter of Reprimand Only	2	
Additional CE Requirements	1	
Statutory Authority: Texas Occupations Code Chapter 201 (The Texas Chiropractic Act)		

**Texas State Board of Dental Examiners
Enforcement Division**

**Complaint Allegations by Type
Complaints received in FY 2011**

Allegation	Total
Abandonment	65
Advertising	150
Allowing Auxilliary to PDWOL	52
Business Promotion	32
Dishonorable Conduct	139
Drug Diversion	10
Fail to me SOC	569
Failure to Abide by Rules	87
Failure to comply with a Board Order	16
Fraud	75
Impairment	39
Narcotics	54
Other	9
Patient Abuse	9
PDWOL	42
PDWOL - Lab	4
Probation Violation	1
Sanitation	40
Self Report - Hospitalization	58
Self Report - Mortality	11

*Some Complaints have more than one allegation of same/or different type.

Total # of Complaints*:

1102

**TEXAS FUNERAL SERVICE COMMISSION
HPC ANNUAL REPORT
FISCAL YEAR 2011**

Number of individuals regulated by the agency	4958
Number of facilities regulated by the agency	1522
Number of new individual licenses	405
Number of new facility licenses	157
Number of persons regulated by the agency by county	See spreadsheet

Jurisdictional complaints received, by classification

Crematory Issues	2
Licensing Issues	56
Service Issues	129
Vital Statistics	9
Inspection	20
Prepaid Funeral Contracts	1
Undetermined	2
Total	219

Jurisdictional complaints resolved, by resolution type

Administratively Closed – No Violation	147
Dismissed at Informal Conference	7
Dismissed per Office of Attorney General	0
Letter of Warning Issued	15
Administrative Penalty	33
Probations	1
Revocations	0
Cease and Desist Order/License Suspensions	15
Total	218
Complaints referred to Texas Dept. of Banking, Non-jurisdictional	25
Complaints referred to Texas Dept. of Insurance, Non Jurisdictional	1

Texas Medical Board – FY 11

1.	Total number of licensees:		81,130
	Physicians:	74,133	
	Acupuncturists:	1000	
	Physician Assistant:	5,683	
	Surgical Assistant:	314	
2.	Total number of new licenses issued:		7,341
	Physicians:	6,638	
	Acupuncturists:	80	
	Physician Assistant:	588	
	Surgical Assistant:	35	
3.	Total number of renewal licenses issued:		40,924
	Physicians:	33,946	
	Acupuncturists:	975	
	Physician Assistant:	5,829	
	Surgical Assistant:	174	
4.	Total number of complaints received:	8,182	
5.	Total number of investigations opened:		2,122
	Physicians:	1,966	
	Acupuncturists:	9	
	Physician Assistant:	116	
	Other:	31	
6.	Total number of investigations completed:		2,965
	Physicians:	2,764	
	Acupuncturists:	6	
	Physician Assistant:	154	
	Surgical Assistant/Other:	41	
7.	Total number and types of board-approved disciplinary actions taken:	568	

	2011		
	<u>Physician</u>	<u>Acupuncturists</u>	<u>Physician Assist.</u>
Temporary Suspension & Restriction	34	0	0
Revocation/Surrender	52	0	5
Suspension	14	0	0
Restriction	292	1	14
Reprimand	30	0	2
Administrative Penalty	99	0	9
Cease and Desist	13	1	2
Total number of disciplinary actions	534	2	32

Statutory Authority: Physicians-Texas Occupations Code Annotated, Chapter 164
Physicians Assistants-Texas Occupations Code Annotated, Chapter 204
Acupuncturists-Texas Occupations Code Annotated, Chapter 205

Board of Nursing – RN Statistics (FY 2011)

1. Total number of licensees:		239,377
2. Total number of new licenses issued:		16,513
3. Total number of renewal licenses issued:		110,999
4. Total number of complaints received:		9,473
5. Total number of jurisdictional complaints received:		9,373
6. Total number of jurisdictional complaints resolved:		9,054
7. Ave. length of time required for jurisdictional complaint resolution:		204 days
8. Total number (licensees) and types of board-approved Disciplinary sanctions imposed:		1,384
Applicant/Petitioner - w/Stipulations (TS, TSX, TTO)	263	
Applicant Denied (GD,TD)	30	
Compact - Voluntary Surrender	0	
Cease and Desist Order (CDO)	4	
Denied Reinstatement (DR)	15	
Enforced Suspension/TPAPN (ET)	1	
Exception Denied (ED)	8	
Fine (FI) & Deferred (FID)	0	
Fine W/Remedial Education (FR) & Deferred (FRD)	126	
License Denied (LD)	1	
Limited License (LI)	13	
Peer Assistance Order (PAO)	0	
Probation (PR)	0	
Reinstated-Clear (RC)	0	
Reinstated-W/Stipulations (RI)	28	
Remedial Education (RE) & Deferred (RED)	91	
Reprimand W/Stipulations (RS) (CS)	69	
Reprimand (RP)	3	
Reinstated w/TPAPN (RT)	8	
Revocation (RV)	178	
Stipulation Only (ST)	0	
Stipulation - Exec (STX)	0	
Suspend/Probate (SP)	54	
Suspension (S) (SU) (SS)	32	
TPAPN Order (TPO)	69	
Voluntary Surrender (VS)	155	
Warning (W) (WA) & Deferred (WAD)	3	
Warning with Fine Deferred (WFD)	1	
Warning W/Stipulation (WS) & Deferred (WSD)	232	
Warning-Delinquent (WD)	0	

Statutory Authority: Texas Occupations Code, Chapters 301, 303 and 304.

Board of Nursing – LVN Statistics (FY 2011)

1. Total number of licensees:	93,413
2. Total number of new licenses issued:	6,745
3. Total number of renewal licenses issued:	43,355
4. Total number of complaints received:	6,476
5. Total number of jurisdictional complaints received:	6,450
6. Total number of jurisdictional complaints resolved:	6,264
7. Ave. length of time required for jurisdictional complaint resolution:	251 days
8. Total number (licensees) and types of board-approved Disciplinary sanctions imposed:	1,254
Applicant/Petitioner - w/Stips (TS, TSX, TTO)	239
Applicant Denied (TD)	21
Cease and Desist Order (CDO)	1
Denied Reinstatement (DR)	11
Enforced Reinstatement/TPAPN (ET)	1
Exception Denied (ED)	1
Fine (FI) & Deferred (FID)	0
Fine and Remedial Education (FR) & Deferred (FRD)	125
License Denied (LD)	1
Limited License (LI)	4
Probation (PR)	0
Reinstated-w/Stips (RI)	13
Remedial Education (RE) & Deferred (RED)	57
Reprimand w/Stips (RS) (CS)	54
Reprimand (RP)	1
Reinstated w/TPAPN (RT)	2
Revocation (RV)	245
Suspend/Probate (SP)	47
Suspension (S) (SU) (SS)	37
Stipulations (ST)	0
TPAPN Order (TPO)	36
Voluntary Surrender (VS)	131
Warning (W) (WA) & Deferred (WAD)	1
Warning w/Fine Deferred (WFD)	1
Warning w/Stipulation (WS) & Deferred (WSD)	225

Statutory Authority:

02/2004 - Texas Occupations Code, Chapters 301, 303 and 304.

Texas Optometry Board FY2011

1. Total number of licensees: 3,979
2. Total number of new licenses issued: 173
3. Total number of renewal licenses issued: 3,833
4. Total number of complaints received: 180
5. Total number of jurisdictional complaints received: 167
 - Standard of Care 11
 - Violation of Act/Rules Other 128
 - Criminal Charges 16
 - Advertising 1
 - Doctor / Patient Relationship 1
 - Fraud 1
 - Professional Misconduct Other 2
 - Rx: contact lens / glasses 1
 - Unlicensed practice 6
6. Total number of jurisdictional complaints resolved: 145
7. Average length of time required for jurisdictional complaint resolution: 185.10 days
8. Total number and types of board-approved disciplinary actions taken: 12
 - Licenses Suspended: 2
 - Injunction: 1
 - Administrative Penalties: 9

Statutory Authority: Texas Occupations Code, Chapter 351

TEXAS STATE BOARD OF PHARMACY
STATISTICS FOR HPC ANNUAL REPORT FOR FY 2011

1.	Total number of licenses:		83,639
	Pharmacists:	27,329	
	Pharmacies:	6,964	
	Pharmacy Technicians:	37,507	
	Pharmacy Technician trainees:	11,839	
2.	Total number of new licenses issued:		12,650
	Pharmacists:	1,407	
	Pharmacies:	511	
	Pharmacy Technicians:	4,011	
	Pharmacy Technician trainees:	6,721	
3.	Total number of renewal licenses issued:		30,753
	Pharmacists:	13,591	
	Pharmacies:	3,045	
	Pharmacy Technicians:	14,117	
4.	Total number of complaints received:	5,698	
5.	Total number of jurisdictional complaints received:		5,662
6.	Total number of jurisdictional complaints resolved:		5,816
7.	Average length of time required for jurisdictional complaint resolution:		195 days

PHARMACISTS, PHARMACIES, INTERNS, AND APPLICANTS FOR LICENSURE

Revoke	12
Retire (unable to apply for reinstatement)	02
Suspension	20
Suspension with Conditions	20
Suspension/Fine/Conditions	01
Suspension/Probation	02
Suspension/Probation with Conditions	22
Suspension/Probation/Fine	05
Suspension/Probation/Fine with Conditions	14
Restricted	03
Grant with Suspension	00
Grant with Restrictions	00
Grant with Probation	01
Grant with Probation/Fine/Conditions	03
Grant with Probation and Conditions	08
Grant with Reprimand and Fine	01
Grant with Reprimand	01
Grant with Fine	13
Deny	00
Grant Reinstatement for Licensure	00
Grant Reinstatement with Probations/Conditions	02
Deny Reinstatement	01
Fine	63
Fine with Conditions	38
Find and Reprimand	04
Fine, Reprimand with Conditions	52
Reprimand with Conditions	26
Reprimand	18
Modifications Grant	10
Modifications Deny	00
Total	342

TECHNICIANS, TECHNICIAN TRAINEES AND APPLICANTS FOR TECHNICIAN OR
TECHNICIAN TRAINEE REGISTRATION

Licenses Removed

Revoke	83
Retire	0

Suspensions

Suspension	2
Suspension w/Conditions	22
Suspension/Fine/Conditions	1
Suspension/Fine	0
Suspension/Fine w/Conditions	1
Suspension/Probation	3
Suspension/Probation with Conditions	17
Suspension/Probation/Fine	0

Restricted

0

Other

Fine	66
Fine with Conditions	0
Fine/Reprimand	4
Fine/Reprimand with Conditions	0
Reprimand	23
Reprimand with Conditions	0

Issuance Registration

Grant with Suspension	2
Grant with Suspension/Fine	0
Grant with Probation	20
Grant with Probation/Conditions	19
Grant with Probation/Conditions and Fine	2
Grant with Probation and Fine	4
Grant with Fine	43
Grant with Fine and Reprimand	2
Grant with Reprimand	48
Deny	0

Reinstatements

Grant	1
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Modifications

1

TOTAL FY2011:

364

Texas State Board of Physical Therapy Examiners

1.	Total number of licensees:	18,548
2.	Total number of new licenses issued:	1,672
3.	Total number of renewal licenses issued:	7,996
4.	Total number of complaints received:	413
5.	Total number of jurisdictional complaints received:	413
6.	Total number of jurisdictional complaints resolved:	246
7.	Average length of time required for jurisdictional complaint resolution:	146 days
8.	Total number and types of board-approved disciplinary actions taken:	26
	Letter of Reprimand:	0
	Community Service:	13
	Suspension:	13
	Revocation/Surrender:	0
	Fine:	0
9.	Complaint Types Physical Therapy:	
	Criminal history/drug history	221
	Failed CE audit	56
	Fraudulent ad for "Physical Therapy"	8
	Patient injury/neglect/abandonment	32
	Practiced w/ expired license	56
	Fraudulent billing/documentation	28
	Practiced in an unregistered facility	31
	Disciplinary action taken by another jurisdiction	8
	Practice beyond the scope of licensure	16
	Failure to Properly Supervise Subordinates	4

Statutory Authority: Title 3, Subtitle H, Chapter 454, Occupations Code.

"Sec. 452.351. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend, or revoke a license, place a license holder on probation, reprimand a license holder, impose an administrative penalty, or otherwise discipline a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board.

Texas State Board of Occupational Therapy Examiners

1.	Total number of licensees:	10,774
2.	Total number of new licenses issued:	965
3.	Total number of renewal licenses issued:	4,430
4.	Total number of complaints received:	195
5.	Total number of jurisdictional complaints received:	195
6.	Total number of jurisdictional complaints resolved:	148
7.	Average length of time required for jurisdictional complaint resolution:	142 Days
8.	Total number and types of board-approved disciplinary actions taken:	14
	Letter of Reprimand:	0
	Community Service:	6
	Suspension:	8
	Revocation/Surrender:	0
	Fine:	0
9.	Complaint Types Occupational Therapy:	
	Criminal history/drug history	75
	Practiced w/ expired license	17
	Fraudulent billing/documentation	20
	Practiced in an unregistered facility	33
	Practiced without a license	1
	Patient injury/neglect/abandonment	15
	Failed CE audit	11
	Disciplinary action taken by another jurisdiction	15
	Detrimental practice/Unprofessional Behavior	6
	Failure to properly supervise subordinate	2

Statutory Authority: Title 3, Subtitle H, Chapter 454, Occupations Code:

“Sec. 454.301. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend or revoke a license, or take other disciplinary action against a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board

Statutory Authority:

Title 3, Subtitle H, Chapter 454, Occupations Code:

“Sec. 454.301. GROUNDS FOR DENIAL OF LICENSE OR DISCIPLINE OF LICENSE HOLDER.

(a) The board may deny, suspend or revoke a license, or take other disciplinary action against a license holder if the applicant or license holder has:

(b) The board shall revoke or suspend a license, place on probation a person whose license has been suspended, or reprimand a license holder for a violation of this chapter or a rule adopted by the board

Texas State Board of Podiatric Medical Examiners

1.	Total number of licensees:	987
	Radiology Technologists	404
2.	Total number of new licenses issued:	41
3.	Total number of renewal licenses issued:	987
4.	Total number of complaints received:	93
5.	Total number of jurisdictional complaints received:	89
6.	Total number of jurisdictional complaints resolved:	75
7.	Average length of time required for jurisdictional complaint resolution:	519.88 days
8.	Total number and types of board-approved staff disciplinary actions:	4
	License Cancellation:	2
	Application Withdrawal	1
	Federal Referral for Unlicensed Practice	1

Statutory Authority:

Texas Occupations Code, Chapter 202

TEXAS STATE BOARD OF EXAMINERS OF PSYCHOLOGISTS
HPC ANNUAL REPORT
FISCAL YEAR 2011

Number of individuals regulated by the agency	7236
Number of licenses regulated by the agency	8473
Number of new licensees	612
Number of persons regulated by the agency by county	See spreadsheet

Complaints received, by classification

Administrative Violations	12
General Forensic	11
General Therapy	31
Sexual Misconduct	2
Child Custody	17
School Psychology	6
C.E. Violations	104
Cease/Desist	6
Miscellaneous	1
Total	190

Complaints resolved, by resolution type

Dismiss – No Violation	55
Disciplinary Action – Agreed Order	25
Resigned in Lieu of Adjudication	1
Dismissed – C.E. Complaint	84
Resigned in Lieu of Adjudication – C.E.	5
Dismiss – Cease/ Desist Order	6
Dismiss – C.E. Fine	12
Applicant Eligibility Order	2
Total	190

Texas State Board of Veterinary Medical Examiners

1.	Total number of licensees: ¹	7721
2.	Total number of new licenses issued: ¹	424
3.	Total number of licensees by county: ²	
4.	Total number of complaints received:	410
5.	Total number of jurisdictional complaints received:	407
	a. Standard of Care: (Negligence, malpractice etc.)	40
	b. Controlled Substance Registration: (Expired)	98
	c. Practicing Veterinary Medicine without License:	42
	d. Unprofessional Conduct: (Includes; honesty, Allowing illegal practice, violation of a Board Order, Record keeping, unauthorized treatment, Loan defaults)	52
	e. Continuing Educations Violations: (shortage of hours)	21
	f. Criminal Activity:	10
	g. Other/Misc:	42
	h. Substance Abuse: (Alcohol and Drug abuse)	2
6.	Total number of non-jurisdictional complaints received: ³	3
7.	Total number of jurisdictional complaints resolved:	464
8.	Average length of time required for jurisdictional complaint resolution:	250.7days
9.	Total number and types of <u>board-approved</u> disciplinary actions taken:	96
	Revocation:	1
	Voluntary Surrender:	2
	Reprimand:	23
	Reprimand, with fine:	9
	Fine Only:	61

Statutory Authority: Occupation Code, §801.401. The Board may revoke or suspend a license, impose a civil penalty, place a licensee or person whose license has been suspended on probation, or reprimand a licensee. The Board may require that a licensee who violates this Act participate in continuing education programs. The Board may also require a suspended licensee on probation to report regularly to the Board or limit practice to the areas prescribed by the Board.

¹ As of end of Fiscal Year 2011 (08-31-2011), includes provisional license.

² Based on the mailing address reported by the licensee.

³ The agency receives few non-jurisdictional complaints and they are not tracked.

**Department of State Health Services (DSHS)
Division for Regulatory Services
Health Care Quality Section
Professional Licensing and Certification Unit**

Advisory Board of Athletic Trainers
Chemical Dependency Counselor Licensing Program
Code Enforcement Officer Registration Program
Contact Lens Permit Program
Council on Sex Offender Treatment
Texas State Board of Examiners of Dietitians
Dyslexia Therapists and Practitioners
State Committee of Examiners in the Fitting and Dispensing of Hearing Instruments
Texas State Board of Examiners of Marriage and Family Therapists
Massage Therapy Licensing Program
Medical Radiologic Technologist Certification Program
Texas Board of Licensure for Professional Medical Physicists
Texas Midwifery Board
Offender Education Program
Optician Registry Program
Texas Board of Orthotics and Prosthetics
Perfusionist Licensing Program
Personal Emergency Response System (PERS) Provider Licensing Program
Texas State Board of Examiners of Professional Counselors
Respiratory Care Practitioner Certification Program
Sanitarian Registration Program
Texas State Board of Social Worker Examiners
State Board of Examiners for Speech-Language Pathology and Audiology

Funding

The DSHS Professional Licensing and Certification Unit (PLCU) is organizationally placed within the Division for Regulatory Services, Health Care Quality Section. PLCU functions as a consolidated licensing operation for 23 regulatory programs and consists of:

- 8 governor-appointed licensing boards, each with independent rulemaking and enforcement authority;
- 2 governor-appointed licensing boards, each with independent enforcement authority and quasi-independent rulemaking authority;
- 1 licensing board appointed by the DSHS Commissioner with independent enforcement authority and quasi-independent rulemaking authority; and
- 12 licensing programs that do not have appointed boards, and for which the rulemaking authority is the Executive Commissioner of the Health and Human Services Commission and the enforcement authority is DSHS.

The boards and programs within PLCU do not function as independent state agencies. DSHS provides the staff, facilities, and infrastructure necessary to administer each program. PLCU operates with a functional organizational structure characterized by resource-sharing across programs.

PLCU is funded through the legislative appropriation to DSHS for Strategy D.1.4 (Health Care Professionals). This appropriation funds a total of 26 programs within DSHS, not all of which are organizationally placed within PLCU. The legislative appropriation is made to DSHS, not to the individual boards, programs, or unit.

Total fee revenue collected by PLCU programs in Fiscal Year 2011 was \$9,725,252 and total expenses of PLCU programs was \$4,983,307. Not all licensing fees collected by PLCU programs were appropriated to DSHS nor dedicated to the operation of PLCU. Most PLCU programs experience growth each year in the numbers of license holders; these increases are accompanied by greater demand for licensure services, including new and renewed license issuance, consumer complaint intake and processing, investigations, disciplinary action, and enforcement.

Advisory Board of Athletic Trainers

1. Total number of licensees:		2,720
Athletic Trainers	2,704	
Temporary Athletic Trainers	16	
2. Total number of new licenses issued:		222
3. Total number of renewal licenses issued:		1175
4. Total number of complaints received:		5
Sexual Misconduct	1	
Unlicensed Person/Facility	4	
5. Total number of jurisdictional complaints received:		5
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		5
Cease and Desist	2	
License Expiration	1	
Surrender	1	
Warning Letter	1	
8. Average length of time required for jurisdictional complaint resolution:		332 days
9. Total fees collected:		\$391,726
10. Total expenses:		\$170,193

Statutory Authority: Occupations Code, Chapter 451

* Please see Table 1 for information regarding the number of license holders by county.

Texas State Board of Examiners of Dietitians

1. Total number of licensees:		4,659
Licensed Dietitians	4,643	
Provisional Licensed Dietitians	16	
2. Total number of new licenses issued:		394
3. Total number of renewal licenses issued:		2,085
4. Total number of complaints received:		3
Criminal History	1	
Standard of Care/Service/Product	1	
Unprofessional Conduct	1	
5. Total number of jurisdictional complaints received:		3
6. Total number of complaint investigations completed:		1
7. Total number of jurisdictional complaints resolved:		4
No Violation	2	
Cease and Desist	1	
Warning	1	
8. Average length of time required for jurisdictional complaint resolution:		357 days
9. Total fees collected:		\$257,077
10. Total expenses:		\$82,698

Statutory Authority: Occupations Code, Chapter 701

* Please see Table 1 for information regarding the number of license holders by county.

State Committee of Examiners in the Fitting and Dispensing of Hearing Instruments

1. Total number of licensees:		743
Fitter/Dispenser of Hearing Instruments	563	
Temporary Training Permits	132	
Apprenticeship Permits	48	
2. Total number of new licenses issued:		122
3. Total number of renewal licenses issued:		236
4. Total number of complaints received:		25
Advertising/Mislabeled	1	
Criminal History	1	
Fraud/Deceit/Bribery	2	
Sexual Misconduct	1	
Standard of Care/Service/Product	16	
Unlicensed Person/Facility	3	
Unprofessional Conduct	1	
5. Total number of jurisdictional complaints received:		25
6. Total number of complaint investigations completed:		3
7. Total number of jurisdictional complaints resolved:		25
No Violation	14	
Not Substantiated	1	
Withdrawal	5	
Administrative Penalty	3	
Revocation	1	
Warning Letter	1	
8. Average length of time required for jurisdictional complaint resolution:		226 days
9. Total fees collected:		\$184,355
10. Total expenses:		\$84,109

Statutory Authority: Occupations Code, Chapter 402

* Please see Table 1 for information regarding the number of license holders by county.

Massage Therapy Licensing Program

1. Total number of licensees:		28,960
Massage Therapists	26,678	
Massage Therapy School/Training Programs	62	
Massage Therapy Instructors	1,309	
Massage Therapy Establishments	911	
2. Total number of new licenses issued:		2489
3. Total number of renewal licenses issued:		12,568
4. Total number of complaints received:		491
Advertising/Mislabeled	5	
Criminal History	35	
Fraud/Deceit/Bribery	19	
Order Non-Compliance	1	
Sexual Misconduct	41	
Standard of Care/Service/Product	31	
Unlicensed Person/Facility	348	
Unprofessional Conduct	11	
5. Total number of jurisdictional complaints received:		482
6. Total number of complaint investigations completed:		50
7. Total number of jurisdictional complaints resolved:		408
License Expiration	6	
No Violation	39	
Not Substantiated	17	
Violation Found and Corrected	18	
Withdrawn	1	
Administrative Penalty	21	
Cease and Desist	190	
Denial	27	
Emergency Suspension	1	
Probated Suspension	13	
Reprimand	17	
Revocation	16	
Surrender	22	
Warning Letter	20	
8. Average length of time required for jurisdictional complaint resolution:		133 days
9. Total fees collected:		\$2,143,011
10. Total expenses:		\$720,267

Statutory Authority: Occupations Code, Chapter 455

* Please see Table 1 for information regarding the number of license holders by county.

Texas Board of Licensure for Professional Medical Physicists

1. Total number of licensees:		597
Medical Physicists	488	
Temp Medical Physicists	109	
2. Total number of new licenses issued:		37
3. Total number of renewal licenses issued:		316
4. Total number of complaints received:		0
5. Total number of jurisdictional complaints received:		0
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		0
8. Average length of time required for jurisdictional complaint resolution:		0 days
9. Total fees collected:		\$86,178
10. Total expenses:		\$29,148

Statutory Authority: Occupations Code, Chapter 602

* Please see Table 1 for information regarding the number of license holders by county.

Medical Radiologic Technologist Certification Program

1. Total number of licensees:		27,306
Medical Radiologic Technologists	22,145	
Temp Medical Radiologic Technologists	611	
Limited Medical Radiologic Technologists	518	
Temp Limited Medical Radiologic Technologists	331	
Non-Certified Technicians	3,466	
Limited Curriculum Providers	3	
Non-Certified Technician Programs	21	
Hardship Exemptions	211	
2. Total number of new licenses issued:		2,789
3. Total number of renewal licenses issued:		10,355
4. Total number of complaints received:		28
Criminal History	6	
Fraud/Deceit/Bribery	4	
Sexual Misconduct	1	
Standard of Care	7	
Unlicensed Person/Facility	4	
Unprofessional Conduct	6	
5. Total number of jurisdictional complaints received:		27
6. Total number of complaint investigations completed:		8
7. Total number of jurisdictional complaints resolved:		30
License Expiration	2	
No Violation	4	
Not Substantiated	1	
Violation Found and Corrected	3	
Cease and Desist	3	
Denial	1	
Probated Suspension	3	
Reprimand	2	
Revocation	1	
Surrender	1	
Warning Letter	9	
8. Average length of time required for jurisdictional complaint resolution:		276 days
9. Total fees collected:		\$923,176
10. Total expenses:		\$376,220

Statutory Authority: Occupations Code, Chapter 601

* Please see Table 1 for information regarding the number of license holders by county.

Texas Midwifery Board

1. Total number of licensees:		217
Midwives	215	
Approved Midwifery Courses	2	
2. Total number of new licenses issued:		32
3. Total number of renewal licenses issued:		91
4. Total number of complaints received:		26
Fraud/Deceit/Bribery	4	
Order Non-Compliance	1	
Standard of Care/Service/Product	15	
Unlicensed Person/Facility	6	
5. Total number of jurisdictional complaints received:		22
6. Total number of complaint investigations completed:		2
7. Total number of jurisdictional complaints resolved:		6
No Violation	2	
Probated Suspension	4	
8. Average length of time required for jurisdictional complaint resolution:		228 days
9. Total fees collected:		\$60,653
10. Total expenses:		\$45,069

Statutory Authority: Occupations Code, Chapter 203

* Please see Table 1 for information regarding the number of license holders by county.

Offender Education Programs

1. Total number of certificate holders:		2,712
DWI Education Instructors	450	
DWI Intervention Instructors	387	
Alcohol Education Program for Minor Instructors	459	
Drug Offender Education Program Instructors	431	
DWI Education Programs	224	
DWI Intervention Programs	155	
Alcohol Education Program for	182	
Drug Offender Education Programs	199	
Tx Youth Tobacco Awareness Program	225	
2. Total number of new certificates issued:		333
3. Total number of renewal registrations issued		674
4. Total number of complaints received:		14
Criminal History	7	
Fraud/Deceit/Bribery	3	
Sexual Misconduct	2	
Standard of Care/Service/Product	1	
Unlicensed Person/Facility	1	
5. Total number of jurisdictional complaints received:		14
6. Total number of complaint investigations completed:		1
7. Total number of jurisdictional complaints resolved:		12
No Violation	2	
Not Substantiated	3	
Withdrawal	2	
Cease and Desist	1	
Denial	4	
8. Average length of time required for jurisdictional complaint resolution:		299 days
9. Total fees collected:		\$473,071**
10. Total expenses:		\$959,173**

Statutory Authority:

- Drug Offender Education Programs
Transportation Code §§521.371 - 521.377
- DWI Education Programs
Code of Criminal Procedure, Art. 42.12, §13(h)
- DWI Intervention Programs
Code of Criminal Procedure, Art. 42.12, §13(j)
- Alcohol Education Programs for Minors

Alcoholic Beverage code, §106.115

Texas Youth Tobacco Awareness Program
Health & Safety Code, Chpt 161

* Please see Table 1 for information regarding the number of license holders by county.

** Fee and expense totals include both the Chemical Dependency Counselor Licensing Program and the Offender Education Programs

Texas Board of Orthotics and Prosthetics

1. Total number of licensees:		815
Licensed Prosthetist/Orthotists	419	
Registered Prosthetist/Orthotist Students	38	
Temporary Prosthetist/Orthotists	3	
Registered Prosthetist/Orthotist Technicians	23	
Licensed Prosthetist/Orthotist Assistants	60	
Accredited Prosthetic/Orthotic Facility	272	
2. Total number of new licenses issued:		127
3. Total number of renewal licenses issued:		365
4. Total number of complaints received:		52
Fraud/Deceit/Bribery	7	
Standard of Care/Service/Product	3	
Unlicensed Person/Facility	41	
Unprofessional Conduct	1	
5. Total number of jurisdictional complaints received:		52
6. Total number of complaint investigations completed:		20
7. Total number of jurisdictional complaints resolved:		51
No Violation	16	
Not Substantiated	11	
Violation Found and Corrected	1	
Administrative Penalty	4	
Cease and Desist	11	
Civil Penalty	2	
Denial	1	
Probated Suspension	1	
Revocation	2	
Warning Letter	2	
8. Average length of time required for jurisdictional complaint resolution:		390 days
9. Total fees collected:		\$189,731
10. Total expenses:		\$109,139

Statutory Authority: Occupations Code, Chapter 605

* Please see Table 1 for information regarding the number of license holders by county.

Personal Emergency Response System (PERS) Licensing Program

1. Total number of registrants/licenses:		284
PERS Registrants-Individuals	231	
PERS Licenses-Businesses	53	
2. Total number of new applications (licenses and registrants):		42
3. Total number of renewals (licenses and registrants):		58
4. Total number of complaints received:		1
Criminal History	1	
5. Total number of jurisdictional complaints received:		1
6. Total number of complaint investigations completed:		0
7. Total number of jurisdictional complaints resolved:		1
8. Average length of time required for jurisdictional complaint resolution:		75 days
9. Total fees collected:		\$26,733
10. Total expenses:		\$9,971

Statutory Authority: Health and Safety Code, Chapter 781

* Please see Table 1 for information regarding the number of license holders by county.

Texas State Board of Examiners of Professional Counselors

1. Total number of licensees:		18,405
Licensed Professional Counselors	15,484	
Professional Counselor Interns	2,921	
2. Total number of new licenses issued:		3,313
3. Total number of renewal licenses issued:		7,243
4. Total number of complaints received:		214
Abuse/Neglect/Exploitation	1	
Confidentiality	19	
Criminal History	2	
Financial	1	
Fraud/Deceit/Bribery	11	
Sexual Misconduct	19	
Standard of Care/Service/Product	88	
Unlicensed Person/Facility	21	
Unprofessional Conduct	52	
5. Total number of jurisdictional complaints received:		180
6. Total number of complaint investigations completed:		128
7. Total number of jurisdictional complaints resolved:		149
Licensed Expiration	1	
No Violation	79	
Not Substantiated	4	
Violation Found and Corrected	1	
Administrative Penalties	2	
Cease and Desist	10	
Probated Suspension	7	
Reprimand	9	
Revocation	5	
Surrender	3	
Warning letters	26	
Withdrawal	2	
8. Average length of time required for jurisdictional complaint resolution:		405 days
9. Total fees collected:		\$1,212,567
10. Total expenses:		\$535,518

Statutory Authority: Occupations Code, Chapter 503

* Please see Table 1 for information regarding the number of license holders by county.

Texas State Board of Social Worker Examiners

1. Total number of licensees:		21,457
Licensed Clinical Social Workers	6,937	
Licensed Master Social Workers-Advanced Practitioner	398	
Licensed Master Social Workers	8,034	
Temp Licensed Master Social Workers	118	
Licensed Baccalaureate Social Workers	5,909	
Temp Licensed Baccalaureate Social Workers	61	
2. Total number of new licenses issued:		1,685
3. Total number of renewal licenses issued:		9,974
4. Total number of complaints received:		134
Abuse/Neglect/Exploitation	1	
Advertising/Mislabeled	1	
Confidentiality	12	
Criminal History	6	
Fraud/Deceit/Bribery	6	
Order Non-Compliance	6	
Sexual Misconduct	6	
Standard of Care/Service/Product	37	
Unlicensed Person/Facility	23	
Unprofessional Conduct	36	
5. Total number of jurisdictional complaints received:		120
6. Total number of complaint investigations completed:		72
7. Total number of jurisdictional complaints resolved:		114
No Violation	30	
Not Substantiated	11	
Cease and Desist	6	
Withdrawal	1	
Civil Penalty	2	
Probated Suspension	12	
Reprimand	2	
Revocation	5	
Surrender	2	
Suspension	2	
Warning Letter	41	
8. Average length of time required for jurisdictional complaint resolution:		323 days
9. Total fees collected:		\$1,148,018
10. Total expenses:		\$535,113

Statutory Authority: Occupations Code, Chapter 505

* Please see Table 1 for information regarding the number of license holders by county.

State Board of Examiners for Speech-Language Pathology and Audiology

1. Total number of licensees:		15,605
Speech Language Pathologists	10,759	
Temp Speech Language Pathologists	5	
Speech Language Pathologist Interns	771	
Speech Language Pathologist Assistants	2,892	
Audiologists	1,128	
Audiologist Interns	47	
Audiologist Assistants	3	
2. Total number of new licenses issued:		2,328
3. Total number of renewal licenses issued:		6,374
4. Total number of complaints received:		54
Fraud/Deceit/Bribery	9	
Sexual Misconduct	1	
Standard of Care/Service/Product	21	
Unlicensed Person/Facility	15	
Unprofessional Conduct	8	
5. Total number of jurisdictional complaints received:		53
6. Total number of complaint investigations completed:		2
7. Total number of jurisdictional complaints resolved:		60
No Violation	20	
Not Substantiated	1	
Administrative Penalty	20	
Cease and Desist	2	
Probated Suspension	2	
Reprimand	2	
Warning Letter	9	
Withdrawn	4	
8. Average length of time required for jurisdictional complaint resolution:		215 days
9. Total fees collected:		\$1,041,407
10. Total expenses:		\$368,522

Statutory Authority: Occupations Code, Chapter 401

* Please see Table 1 for information regarding the number of license holders by county.

Table 1 Legend of Abbreviations	
AT	Athletic Trainers
AU	Audiologists
CEO	Code Enforcement Officers
CL	Contact Lens Dispensers
CSOT	Council on Sex Offender Treatment (Licensed Sex Offender Treatment Providers)
DX	Dyslexia
DT	Dietitians
FD	Fitters & Dispensers of Hearing Instruments
LCDC	Lic. Chemical Dependency Counselors
LPC	Lic. Professional Counselors
MFT	Marriage & Family Therapists
MP	Medical Physicists
MRT	Medical Radiologic Technologists
MT	Massage Therapists
MW	Midwives
O&P	Orthotists & Prosthetists
OE	Offender Education Providers
Opt.	Opticians
Perf.	Perfusionists
PERS	Personal Emergency Response System Providers
RCP	Respiratory Care Practitioners
RS	Registered Sanitarians
SLP	Speech-Language Pathologists
SW	Social Workers

The county statistics include individuals regulated by the licensing program and do not include facilities or business entities that may be regulated in some programs. There may be minor variances between the county total and the overall total for the program as reported on previous pages, since the statistical information was not extracted on the same date.

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2009

COUNTY	PROGRAM FY11																							Total by County	
	AT	CEO	CP	SO	DT	DX	FD	LCDC	LPC	MFT	MP	MT	XR	MW	OE	O&P	Opt.	Perf.	PERS	RCP	RS	SW	SLP		AU
ANDERSON	4	6	1	1	3	0	0	15	25	3	0	37	43	2	6	1	0	0	0	34	2	30	15	1	229
ANDREWS	1	2	0	0	1	0	0	3	3	0	0	12	8	0	0	0	0	0	8	0	2	7	0	47	
ANGELINA	7	6	0	3	20	5	7	17	63	5	0	48	146	0	9	5	3	2	1	87	6	89	35	1	565
ARANSAS	4	5	0	1	1	0	2	8	17	0	0	26	16	0	1	0	0	0	4	3	9	7	0	104	
ARCHER	2	2	0	0	3	7	3	2	12	0	1	8	25	0	1	0	0	0	14	1	15	8	1	105	
ARMSTRONG	0	0	0	0	1	0	0	0	2	0	0	0	1	0	0	0	0	0	3	0	0	0	0	7	
ATASCOSA	6	4	0	0	2	2	0	11	14	1	0	34	45	1	1	0	0	0	20	2	26	18	0	187	
AUSTIN	3	2	0	2	3	0	2	4	10	3	1	23	32	0	2	0	0	1	6	0	14	10	0	118	
BAILEY	1	0	0	0	0	0	0	1	1	0	0	1	5	0	0	0	0	0	1	0	1	3	0	14	
BANDERA	1	1	0	0	5	1	1	5	21	2	0	38	27	0	3	0	0	0	12	1	13	23	0	154	
BASTROP	4	8	0	1	6	0	1	20	43	2	0	100	44	0	10	1	0	0	28	6	61	20	1	356	
BAYLOR	0	0	0	0	1	0	0	2	2	0	0	1	5	0	0	0	0	0	1	0	5	1	0	18	
BEE	4	2	0	2	2	1	0	6	13	1	0	14	31	0	0	0	0	1	13	0	16	7	0	113	
BELL	32	20	0	10	44	11	10	108	234	48	10	237	225	0	21	4	3	4	0	175	16	335	100	14	1,661
BEXAR	150	105	2	25	337	19	45	481	1,449	273	51	1,796	1,773	10	81	59	7	28	20	865	103	1,526	928	91	10,224
BLANCO	3	0	0	1	6	0	0	5	8	2	0	14	13	0	0	0	0	0	3	3	12	4	2	76	
BORDEN	0	4	0	0	2	0	0	2	4	0	0	2	2	0	1	0	0	0	3	0	1	2	1	24	
BOSQUE	0	1	0	0	3	1	1	1	11	0	0	21	17	0	2	1	0	0	8	1	7	3	0	78	
BOWIE	5	4	0	2	10	7	7	33	67	8	2	36	123	0	7	2	0	3	3	62	0	46	48	3	478
BRAZORIA	34	38	1	4	69	5	6	109	161	35	11	273	429	1	65	7	0	10	0	245	14	188	120	8	1,833
BRAZOS	29	19	1	4	47	3	3	57	107	18	2	191	110	1	17	3	1	3	0	45	26	82	65	4	838
BREWSTER	3	1	0	0	0	0	0	3	12	1	0	17	6	0	4	0	0	0	4	1	10	5	1	68	
BRISCOE	0	0	0	0	0	0	0	0	0	0	0	5	1	0	0	0	0	0	1	0	0	2	0	9	
BROOKS	0	0	0	0	0	0	0	2	0	0	0	1	1	0	0	0	0	0	1	0	1	3	0	9	
BROWN	6	2	0	1	2	0	3	37	34	2	0	25	36	0	5	0	0	1	16	2	38	15	1	226	
BURLESON	2	2	0	0	0	0	0	5	0	0	0	14	14	0	0	0	0	0	9	0	3	7	0	56	
BURNET	4	8	0	0	2	5	1	25	30	6	0	64	40	0	7	0	0	0	11	7	28	14	2	254	
CALDWELL	11	8	0	7	3	1	0	13	18	1	0	41	40	0	7	0	0	0	29	8	26	17	0	230	
CALHOUN	2	2	0	0	0	0	0	3	7	1	0	11	15	0	4	0	0	0	9	1	5	8	0	68	
CALLAHAN	1	2	0	0	2	2	1	3	22	4	0	15	28	1	0	0	0	0	12	1	24	10	0	128	
CAMERON	30	28	3	2	39	8	15	67	119	14	1	290	330	4	23	3	5	7	5	267	10	179	310	3	1,762
CAMP	1	1	0	0	2	0	0	2	2	0	0	3	5	1	0	0	0	0	5	3	6	2	0	33	
CARSON	0	1	0	0	1	1	0	2	1	0	0	10	11	0	0	0	0	0	4	0	4	9	0	44	
CASS	0	0	0	1	1	2	3	7	9	0	0	17	31	0	6	1	0	0	13	0	10	16	0	118	
CASTRO	1	1	0	1	0	4	0	1	3	0	0	2	13	0	1	0	0	0	0	0	4	6	0	37	
CHAMBERS	2	3	0	0	4	0	0	5	11	2	0	17	31	0	5	0	0	0	10	1	6	3	0	100	
CHEROKEE	5	5	0	3	2	0	0	18	32	5	0	22	48	0	2	0	0	1	23	1	50	14	1	232	
CHILDRESS	0	1	0	0	0	0	0	0	1	0	0	7	7	0	0	0	0	0	2	0	2	3	0	23	
CLAY	1	0	0	0	0	1	0	2	9	1	0	12	28	0	2	0	0	0	12	0	10	7	0	85	
COCHRAN	0	0	0	0	1	0	0	0	0	0	0	2	5	0	0	0	0	0	2	0	1	0	0	11	
COKE	2	1	0	0	1	0	0	3	1	1	0	0	5	0	0	0	0	0	0	0	3	0	0	17	
COLEMAN	5	1	0	1	0	0	0	7	7	0	0	7	13	0	1	0	0	0	6	1	5	2	0	56	
COLLIN	70	80	2	8	226	96	16	146	790	99	17	975	766	9	33	17	1	10	9	470	38	631	688	52	5,249
COLLINGSWORTH	0	0	0	0	0	0	0	0	1	0	0	3	5	0	0	0	0	0	1	0	3	2	0	15	
COLORADO	2	1	0	0	1	0	1	5	4	0	0	13	33	0	2	1	0	0	11	3	9	2	0	88	
COMAL	27	8	0	6	60	3	11	30	115	21	1	183	139	4	10	7	1	1	0	72	13	158	97	4	971
COMANCHE	0	0	0	0	1	4	1	6	8	0	0	7	7	1	1	0	0	2	6	1	11	3	0	59	
CONCHO	0	0	0	0	0	0	0	0	0	0	0	4	5	0	0	0	0	1	2	0	0	3	0	15	
COOKE	4	6	1	1	0	5	0	7	24	2	0	37	46	0	4	1	0	0	13	3	21	14	1	190	
CORYELL	4	4	0	2	1	0	1	28	37	8	0	41	36	2	5	0	0	0	12	3	33	15	2	234	
COTTLE	1	0	0	0	0	0	0	0	0	0	0	2	1	0	0	0	0	0	0	0	0	1	0	5	
CRANE	2	0	0	0	0	0	0	1	1	0	0	3	6	0	0	0	0	0	2	0	0	2	0	17	
CROCKETT	1	1	0	0	0	0	0	0	1	1	0	2	10	0	0	0	0	0	0	0	0	1	0	17	
CROSBY	1	3	0	0	0	1	0	1	5	1	0	12	20	0	2	0	0	0	5	0	1	7	0	59	
CULBERSON	1	1	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	4	
DALLAM	0	1	0	0	0	0	0	0	2	0	0	2	8	0	1	0	0	0	2	0	2	3	0	21	

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2009

DALLAS	167	344	14	41	463	125	34	650	1,953	362	50	2,554	1,974	9	148	56	13	24	7	1,074	100	1,734	1,276	127	13,299
DAWSON	3	1	0	0	0	0	0	1	5	0	0	7	8	0	2	3	0	0	0	1	0	2	0	0	33
DE WITT	1	2	0	0	2	2	0	2	14	0	0	19	16	0	2	0	0	0	0	13	0	5	4	0	82
DEAF SMITH	1	0	0	0	1	0	0	0	4	0	0	13	14	0	1	0	0	0	0	7	0	12	6	0	59
DELTA	0	2	0	0	0	1	0	1	7	1	0	2	5	0	3	0	0	0	0	2	1	3	0	0	28
DENTON	83	53	0	11	158	49	20	109	526	83	7	767	618	3	26	14	1	5	7	269	32	456	432	50	3,779
DICKENS	0	0	0	0	0	0	0	0	1	0	0	1	3	0	0	0	0	0	1	0	1	1	1	0	8
DIMMIT	1	0	0	0	1	1	0	3	4	0	0	1	8	0	0	0	0	0	0	0	0	2	6	0	27
DONLEY	0	0	0	0	0	0	0	2	0	0	0	2	2	0	1	0	0	0	0	2	0	4	1	0	14
DUVAL	0	1	0	0	0	0	0	11	1	0	0	5	9	0	1	0	0	1	0	1	0	2	7	0	39
EASTLAND	3	2	0	0	0	0	0	10	8	1	0	9	9	0	5	0	0	0	8	1	15	7	0	78	
ECTOR	13	6	2	4	8	5	4	65	75	8	1	101	167	0	12	3	0	1	1	114	8	55	37	7	697
EDWARDS	1	1	0	0	0	0	0	1	2	0	0	4	2	0	6	0	0	0	0	0	1	1	4	0	23
EL PASO	75	74	5	9	86	2	17	242	298	48	6	481	574	24	24	14	6	7	9	337	6	467	411	15	3,237
ELLIS	16	29	0	3	21	2	4	36	124	17	1	143	190	0	10	2	0	0	0	84	10	102	61	2	857
ERATH	12	3	0	2	5	1	1	19	36	2	0	27	25	0	4	0	0	0	1	8	2	33	17	2	200
FALLS	3	4	0	0	3	0	0	10	8	0	0	6	21	0	1	1	0	0	0	8	1	20	13	1	100
FANNIN	0	4	0	0	2	0	0	13	10	2	0	27	27	0	0	0	2	0	2	12	2	27	12	1	143
FAYETTE	4	1	0	1	5	2	3	4	11	3	0	21	16	0	1	0	0	0	0	6	0	16	7	1	102
FISHER	0	0	0	0	1	0	0	0	0	0	0	4	4	0	0	0	0	0	1	0	1	0	0	0	11
FLOYD	0	1	0	0	0	0	0	1	0	0	0	5	8	0	0	0	0	0	2	0	2	0	0	0	19
FOARD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	2
FORT BEND	68	36	4	13	136	8	7	158	380	63	17	509	754	2	35	10	5	15	4	462	28	450	352	28	3,544
FRANKLIN	1	5	0	0	0	0	0	2	6	0	0	8	19	1	0	0	0	0	10	0	4	3	0	0	59
FREESTONE	3	3	1	0	2	2	0	3	12	2	0	13	8	0	0	0	0	0	8	3	6	5	0	0	71
FRIO	2	1	0	0	0	0	0	5	2	0	0	6	11	0	0	0	0	0	0	0	0	3	3	0	33
GAINES	3	0	0	0	2	1	0	3	2	0	0	10	8	1	3	0	0	0	2	1	1	4	0	0	41
GALVESTON	33	45	0	5	54	5	6	113	194	57	9	342	484	2	12	9	1	5	3	205	24	225	161	18	2,012
GARZA	0	1	0	0	0	0	0	0	2	0	0	4	4	0	0	0	0	0	6	0	0	1	0	0	18
GILLESPIE	2	1	0	0	5	0	1	6	20	5	0	60	29	0	2	0	0	0	9	3	32	13	2	190	
GLASSCOCK	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	1	4
GOLIAD	2	0	0	0	1	0	0	1	8	0	0	10	8	0	0	0	0	0	8	2	3	1	0	0	44
GONZALES	0	1	1	0	2	0	0	6	4	1	0	17	11	0	4	0	0	0	6	0	6	5	0	0	64
GRAY	2	1	0	0	2	0	0	5	4	0	0	22	18	0	1	0	0	0	4	1	7	6	0	0	73
GRAYSON	6	19	0	5	17	5	3	40	82	8	0	104	131	2	19	4	0	3	43	8	84	53	1	637	
GREGG	16	9	2	1	18	2	12	67	85	8	2	89	187	1	21	3	0	2	73	7	81	70	6	762	
GRIMES	3	0	0	2	4	1	0	6	21	5	0	41	32	0	1	0	1	1	10	2	15	12	2	159	
GUADALUPE	26	6	0	2	21	2	7	31	86	8	0	126	133	2	13	1	1	0	65	6	114	65	2	717	
HALE	3	3	0	2	5	1	1	24	29	1	0	21	27	0	8	0	0	0	8	0	12	4	0	149	
HALL	0	1	0	0	1	0	0	0	0	0	0	2	1	0	0	0	0	0	0	0	0	0	0	0	5
HAMILTON	2	2	0	0	2	0	0	6	5	0	0	10	7	0	0	0	0	0	5	1	7	3	0	0	50
HANSFORD	0	0	0	0	0	0	0	0	2	0	0	3	2	0	0	0	0	0	3	0	1	1	0	0	12
HARDEMAN	0	0	0	0	0	0	0	0	2	0	0	7	5	0	0	0	0	0	0	0	6	1	0	0	21
HARDIN	7	3	0	2	7	2	2	12	29	0	0	38	73	0	9	0	0	0	46	4	24	26	4	288	
HARRIS	260	141	22	60	689	67	75	1,233	2,303	543	151	3,731	3,377	15	170	83	26	67	10	1,549	129	2,853	1,704	146	19,404
HARRISON	7	2	0	0	10	0	5	35	27	3	0	40	66	0	6	2	0	0	3	19	3	38	16	0	282
HARTLEY	0	1	0	0	1	0	0	0	1	0	0	3	3	0	0	0	0	0	3	0	0	3	0	0	15
HASKELL	0	1	0	0	0	0	0	1	1	0	0	6	5	0	2	0	0	0	2	0	1	1	1	1	22
HAYS	27	12	0	6	14	3	11	73	143	20	0	204	94	1	13	0	0	0	80	24	189	61	4	979	
HEMPHILL	0	0	0	0	0	0	0	0	2	0	0	5	2	0	0	0	0	0	1	0	1	2	0	0	13
HENDERSON	7	5	0	1	2	2	0	13	24	4	0	44	53	0	1	0	0	0	25	4	36	19	0	240	
HIDALGO	52	56	0	5	114	12	15	181	254	7	4	451	562	12	34	10	1	4	262	11	430	851	9	3,341	
HILL	3	6	0	1	5	0	0	8	14	0	0	24	35	0	4	0	0	0	22	0	25	5	0	0	152
HOCKLEY	7	3	1	1	6	3	1	5	12	1	0	20	37	0	2	0	1	1	22	3	15	16	0	0	157
HOOD	4	5	0	2	9	3	2	15	40	5	0	55	50	1	3	0	0	1	30	5	50	11	2	0	293
HOPKINS	2	1	0	0	3	1	0	11	21	2	0	18	44	0	7	2	0	0	29	3	38	15	0	0	197
HOUSTON	1	1	0	2	1	0	1	3	7	0	0	12	17	0	5	0	0	0	12	0	12	4	0	0	78
HOWARD	2	4	0	0	4	0	0	7	9	2	0	23	23	0	3	0	2	0	10	0	24	4	1	0	118
HUDSPETH	2	0	0	0	0	0	0	3	3	1	0	10	8	0	0	0	0	0	5	0	3	12	0	0	47

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2009

HUNT	10	13	1	0	5	10	3	23	57	6	1	54	53	2	8	0	2	0	0	18	8	50	28	3	355
HUTCHINSON	2	2	0	1	1	0	0	0	5	1	0	14	16	0	2	0	0	0	0	5	1	9	7	0	66
IRION	7	0	0	0	2	2	0	2	8	0	0	11	17	1	0	0	0	0	0	9	1	7	10	1	78
JACK	0	1	0	0	0	4	0	2	8	2	0	13	19	0	0	0	0	0	6	0	7	10	0	72	
JACKSON	0	2	0	0	3	0	0	2	3	0	0	7	15	0	1	0	0	1	0	12	2	5	4	0	57
JASPER	2	2	0	0	7	1	2	1	12	0	0	37	54	1	3	0	0	0	0	23	5	28	16	0	194
JEFF DAVIS	2	0	0	1	1	0	0	0	3	0	0	4	0	0	0	0	0	0	0	0	0	3	0	0	14
JEFFERSON	17	12	1	6	49	2	8	140	143	14	3	130	379	0	19	9	1	7	8	212	7	180	106	18	1,471
JIM HOGG	0	0	0	0	0	0	0	3	0	0	0	1	2	0	1	0	0	0	0	0	0	1	2	0	10
JIM WELLS	1	2	0	0	9	0	1	31	19	1	0	27	42	0	9	0	0	0	0	18	1	24	34	0	219
JOHNSON	16	13	0	2	21	1	7	32	76	9	3	147	206	1	12	11	0	0	0	87	9	139	62	4	858
JONES	5	2	0	0	1	0	1	7	5	2	0	8	18	0	5	0	0	0	0	15	1	11	7	1	89
KARNES	1	1	0	0	1	0	0	2	4	0	0	6	10	0	4	0	0	0	0	2	2	7	5	0	45
KAUFMAN	17	37	0	1	7	4	5	29	49	11	0	111	129	1	6	2	0	0	0	50	11	80	42	1	593
KENDALL	3	3	0	2	18	1	2	12	55	10	2	72	28	0	3	2	0	1	0	16	7	35	23	1	296
KENEDY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
KENT	0	0	0	0	0	1	0	1	0	0	0	0	5	0	0	0	0	0	0	0	0	1	2	0	10
KERR	7	3	0	4	11	0	13	66	72	16	0	68	38	0	7	0	2	0	1	25	6	56	16	4	415
KIMBLE	0	0	0	0	0	0	0	2	0	0	0	4	3	0	0	0	0	0	0	0	0	0	0	0	9
KING	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1
KINNEY	0	0	0	0	0	0	0	0	1	0	0	3	0	0	0	0	0	0	0	0	0	1	2	0	7
KLEBERG	6	3	0	0	6	0	0	39	17	1	0	18	15	0	8	0	0	0	1	12	0	18	40	0	184
KNOX	2	0	0	0	0	0	0	0	1	0	0	4	7	0	0	0	0	0	0	2	0	5	2	0	23
LA SALLE	1	1	0	0	0	0	0	2	3	1	0	0	2	0	0	0	0	0	0	0	0	2	1	0	13
LAMAR	3	3	0	1	6	5	6	10	32	3	0	29	67	0	5	3	0	2	2	32	1	54	19	1	284
LAMB	0	0	0	0	0	1	0	2	3	0	0	6	17	0	0	0	0	0	0	3	0	2	4	0	38
LAMPASAS	2	6	0	1	1	0	0	18	16	4	0	27	22	0	1	0	0	0	1	7	0	14	8	0	128
LAVACA	2	2	0	0	2	0	0	3	5	0	1	11	21	0	5	0	0	0	0	19	0	9	6	0	86
LEE	0	3	0	7	1	0	0	5	18	1	0	13	9	0	2	0	0	0	0	0	0	9	3	0	71
LEON	0	1	0	0	0	0	0	3	3	0	0	12	9	0	0	0	0	0	0	2	1	2	1	0	34
LIBERTY	4	14	0	1	3	0	3	17	12	2	0	50	63	1	11	0	0	0	4	25	3	8	12	1	234
LIMESTONE	2	2	0	0	2	0	0	5	3	1	0	12	16	0	6	0	0	0	4	13	0	12	6	0	84
LIPSCOMB	0	0	0	0	0	0	0	0	0	0	0	4	2	0	0	0	0	0	0	0	0	0	2	0	8
LIVE OAK	3	0	0	0	1	0	0	0	3	0	0	9	7	0	0	0	0	0	3	0	1	5	0	0	32
LLANO	1	5	0	0	1	1	2	11	8	2	0	22	29	0	6	0	0	0	6	1	10	8	2	115	
LOVING	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LUBBOCK	92	22	2	6	75	17	24	132	270	72	6	291	458	1	28	10	2	8	4	230	27	277	192	31	2,277
LYNN	0	1	0	0	0	1	0	0	2	0	0	10	6	0	1	0	0	0	0	2	0	1	3	1	28
MADISON	0	1	0	1	0	0	1	3	8	0	0	6	8	0	0	0	0	0	0	5	0	5	2	0	40
MARION	0	0	0	0	1	0	0	3	3	0	0	12	10	0	0	0	0	0	0	2	0	3	3	0	37
MARTIN	0	0	0	0	0	3	0	0	0	0	0	8	3	0	1	0	0	0	0	3	0	1	1	0	20
MASON	0	1	0	0	0	0	0	0	1	0	0	3	5	0	0	0	0	0	0	0	1	4	4	0	19
MATAGORDA	3	4	0	0	1	0	3	1	11	3	0	15	43	0	3	0	0	0	0	4	1	9	10	0	111
MAVERICK	4	9	1	1	2	0	0	6	7	1	0	5	21	2	2	0	0	0	0	14	0	12	21	0	108
MCCULLOCH	1	1	0	0	1	1	0	1	5	0	0	3	8	0	0	0	0	0	3	0	3	4	0	0	31
MCLENNAN	44	18	3	7	40	1	20	75	169	17	2	138	291	0	27	4	1	3	1	144	14	326	146	12	1,503
MCMULLEN	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1
MEDINA	3	6	0	0	11	0	0	14	21	2	1	41	56	0	4	0	1	0	0	17	4	21	39	1	242
MENARD	0	0	0	0	1	0	0	0	0	0	0	2	1	0	0	0	0	0	0	1	0	0	1	0	6
MIDLAND	13	7	3	0	26	8	5	57	93	11	1	147	167	2	12	7	2	2	2	126	4	86	54	9	844
MILAM	2	2	0	0	0	0	0	4	6	1	0	17	22	0	5	0	1	0	0	7	3	6	4	0	80
MILLS	1	2	0	0	2	0	0	2	5	0	0	4	4	0	0	0	0	0	0	1	0	9	3	0	33
MITCHELL	0	1	0	0	0	0	0	0	1	1	0	6	7	0	0	1	0	0	0	1	0	2	3	0	23
MONTAGUE	0	1	0	0	1	0	1	2	9	0	0	16	20	0	2	0	0	1	12	2	12	7	1	87	
MONTGOMERY	31	18	1	9	52	3	16	99	252	54	3	358	311	2	28	3	2	7	0	166	17	146	181	15	1,774
MOORE	2	0	0	0	0	0	0	1	4	0	0	9	12	0	0	0	0	0	5	0	5	3	0	41	
MORRIS	1	0	0	0	0	1	0	2	0	0	0	11	20	0	1	0	0	0	8	0	7	6	1	58	
MOTLEY	0	1	0	0	0	0	0	0	1	0	0	0	4	0	0	0	0	0	0	0	0	1	1	0	8
NACOGDOCHES	30	6	0	2	19	4	0	23	50	3	0	35	47	0	5	0	1	2	0	39	4	81	57	3	411

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2009

NAVARRO	6	5	0	2	5	4	1	7	26	2	0	31	40	0	9	5	2	0	3	23	2	22	11	0	206
NEWTON	1	0	0	0	2	0	2	2	2	0	0	5	17	0	1	0	0	0	0	4	0	6	3	0	45
NOLAN	1	1	0	0	0	0	0	5	8	2	0	10	25	0	4	0	0	0	0	6	1	7	5	0	75
NUECES	36	14	1	4	62	3	19	166	280	44	4	284	373	2	38	8	1	8	2	196	6	215	168	9	1,943
OCHILTREE	0	0	0	0	1	0	1	0	3	0	0	3	6	0	2	0	0	0	0	1	0	1	0	0	18
OLDHAM	0	0	0	0	0	0	0	0	9	0	0	1	1	0	0	0	0	0	0	3	0	5	0	0	19
ORANGE	7	4	0	1	5	0	10	27	30	2	0	32	138	0	2	0	0	0	3	54	3	29	23	2	372
OUT OF ST/NOT FOUND	200	62	2	16	342	35	30	246	1,284	287	160	2,136	2,467	21	13	20	6	52	34	1,504	28	1,617	1,123	142	11,827
PALO PINTO	4	1	0	0	1	5	1	11	3	0	0	13	17	0	11	0	0	0	2	13	0	8	14	0	104
PANOLA	3	0	0	0	1	0	1	4	6	0	0	14	17	0	3	1	0	0	9	2	14	16	0	91	
PARKER	18	15	0	0	27	5	3	28	81	13	1	148	188	3	8	3	1	1	100	8	96	70	8	825	
PARMER	0	1	0	0	0	0	0	1	1	0	0	5	10	0	2	0	0	0	0	0	0	2	1	0	23
PECOS	1	3	0	0	0	0	0	4	0	0	0	6	12	0	1	0	0	0	3	0	1	4	0	35	
POLK	2	2	0	0	1	0	4	14	19	2	0	30	53	1	6	0	0	0	32	5	19	13	0	203	
POTTER	19	4	1	6	30	4	6	51	218	26	3	226	318	1	15	5	1	2	176	12	204	87	8	1,424	
PRESIDIO	0	1	0	0	0	0	0	0	2	0	0	4	1	0	0	0	0	0	0	0	0	0	0	0	8
RAINS	1	1	0	0	1	0	0	4	2	0	0	4	5	0	0	0	0	0	7	0	4	0	0	29	
RANDALL	12	1	1	5	8	1	1	16	49	2	1	43	65	1	1	0	0	3	30	3	45	47	3	338	
REAGAN	0	0	0	0	0	0	0	0	0	0	0	2	2	0	0	0	0	0	1	0	1	0	0	6	
REAL	0	0	0	0	2	0	0	0	3	1	0	4	2	0	0	1	0	0	2	0	4	1	0	20	
RED RIVER	0	0	0	0	0	1	0	3	5	0	0	7	12	0	1	1	0	0	10	1	9	1	0	51	
REEVES	1	1	0	0	1	0	0	2	0	0	0	1	7	0	1	0	0	0	2	1	3	1	0	21	
REFUGIO	0	0	0	0	0	0	0	0	1	0	0	8	4	0	0	0	0	0	6	0	3	2	0	24	
ROBERTS	0	0	0	0	0	1	0	0	0	0	0	3	2	0	0	0	0	0	0	0	0	1	0	7	
ROBERTSON	0	0	0	0	1	1	0	2	1	2	0	11	12	0	1	0	0	0	3	0	5	2	0	41	
ROCKWALL	15	24	0	0	17	13	9	17	95	19	3	132	145	1	3	2	0	4	2	70	6	69	85	5	736
RUNNELS	1	1	0	0	1	1	0	0	5	1	0	13	12	0	0	0	0	0	1	0	6	5	0	47	
RUSK	3	5	0	1	2	0	0	59	12	1	0	30	48	1	3	1	0	0	19	1	33	15	0	234	
SABINE	2	1	0	0	0	0	0	4	5	0	0	4	7	0	0	0	0	0	4	0	3	2	1	33	
SAN AUGUSTINE	0	1	0	0	0	0	1	0	2	0	0	1	8	0	0	0	0	0	6	1	4	0	0	24	
SAN JACINTO	0	3	0	1	1	1	0	4	11	0	0	16	15	0	1	0	0	1	11	1	9	5	1	81	
SAN PATRICIO	7	7	1	2	1	1	0	29	25	0	1	45	66	1	4	0	0	0	38	1	23	20	2	274	
SAN SABA	0	1	0	0	1	0	0	1	1	0	0	2	2	0	0	0	0	0	0	0	3	2	0	13	
SCHLEICHER	0	0	0	0	0	0	0	1	1	0	0	8	0	0	0	0	0	0	0	0	2	0	0	12	
SCURRY	1	2	0	0	0	0	0	1	0	1	0	10	6	0	3	0	0	0	3	0	6	5	0	38	
SHACKELFORD	1	0	0	0	2	1	0	5	2	1	0	3	5	0	0	0	0	0	2	0	3	4	1	30	
SHELBY	4	1	0	1	2	0	0	2	13	3	0	8	8	0	1	0	1	0	5	1	15	4	0	69	
SHERMAN	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	1	2	0	5	
SMITH	53	17	2	7	60	3	29	117	170	21	6	207	371	3	23	10	0	8	3	203	23	190	146	11	1,683
SOMERVELL	2	3	0	0	0	0	1	2	9	0	0	15	14	0	2	0	0	0	9	1	14	6	0	78	
STARR	3	0	1	0	9	1	0	10	11	0	0	14	26	0	2	0	0	0	7	0	15	90	0	189	
STEPHENS	1	3	0	0	0	1	0	20	2	0	0	9	4	0	2	0	0	0	3	1	6	1	0	53	
STERLING	1	0	0	0	0	0	0	0	2	0	0	2	1	0	0	0	0	0	0	0	0	1	0	7	
STONEWALL	0	0	0	0	0	0	0	1	1	0	0	0	3	0	0	0	0	0	0	0	0	1	0	6	
SUTTON	0	0	0	0	0	0	0	1	0	0	0	2	0	0	0	0	0	0	2	0	1	0	0	6	
SWISHER	1	0	0	0	0	1	0	4	4	0	0	5	6	0	0	0	0	0	5	0	0	4	0	30	
TARRANT	221	217	5	30	325	67	34	475	1,378	237	23	1,799	1,946	14	102	41	8	18	10	909	64	1,812	907	81	10,723
TAYLOR	32	6	0	5	25	3	6	65	159	44	2	106	194	1	11	8	1	4	1	103	9	160	99	11	1,055
TERRELL	0	0	0	0	0	0	0	0	1	0	0	0	2	0	0	0	0	0	1	0	0	1	0	5	
TERRY	1	3	0	0	0	0	0	1	0	1	0	2	7	0	3	0	0	0	2	0	3	2	0	25	
THROCKMORTON	0	0	0	0	0	3	0	1	4	1	0	1	0	0	0	0	0	0	0	0	0	3	0	13	
TITUS	2	0	0	0	2	0	0	6	13	1	0	7	23	0	0	0	0	0	9	1	13	15	0	92	
TOM GREEN	28	12	3	4	21	2	2	68	86	8	0	92	110	0	16	2	0	3	2	78	9	67	45	8	666
TRAVIS	114	42	3	40	260	55	20	431	1,308	245	14	2,345	751	28	78	28	4	14	10	310	101	2,168	738	95	9,202
TRINITY	0	0	0	0	2	2	1	0	10	3	0	4	17	0	2	0	0	1	14	0	6	6	0	68	
TYLER	0	2	0	0	2	1	0	2	11	0	0	13	29	0	0	0	0	0	13	1	11	10	0	95	
UPSHUR	1	3	0	1	1	1	3	13	19	1	0	27	65	2	5	0	0	2	26	1	24	18	2	215	
UPTON	0	0	0	0	0	0	0	0	1	0	0	2	5	0	0	0	0	0	1	0	1	1	0	11	
UVALDE	1	1	0	0	2	5	3	14	18	0	0	12	34	0	4	0	0	0	8	3	10	13	0	128	

Table 1: Licensed Individuals by Program, by County of Residence PLCU FY2009

VAL VERDE	2	2	1	0	5	0	2	3	9	1	0	13	20	2	4	0	0	0	1	10	1	13	12	1	102
VAN ZANDT	7	7	0	1	1	3	2	15	25	3	0	46	58	0	2	1	0	0	1	33	3	26	19	1	254
VICTORIA	7	4	1	1	17	0	8	12	73	10	0	58	107	0	10	3	0	2	2	124	5	60	52	5	561
WALKER	4	6	1	2	3	0	1	28	53	9	1	23	23	0	9	0	1	0	0	9	6	30	11	1	221
WALLER	4	3	0	0	15	1	0	6	33	2	0	50	48	0	4	0	0	0	0	17	1	22	25	1	232
WARD	1	2	0	1	0	0	0	4	1	1	0	8	8	0	1	0	0	0	0	4	0	3	2	0	36
WASHINGTON	3	5	0	0	11	0	2	8	23	5	0	31	16	1	3	0	0	0	1	7	3	21	7	0	147
WEBB	15	35	4	0	29	0	3	134	70	3	0	60	130	1	12	2	1	0	3	39	14	73	177	1	806
WHARTON	2	7	0	0	6	0	1	3	20	2	0	25	75	0	0	0	1	0	0	5	1	21	10	1	180
WHEELER	0	0	0	0	0	0	0	0	0	0	0	5	7	0	0	0	0	0	0	1	0	2	2	0	17
WICHITA	22	13	2	2	16	2	9	22	106	19	1	109	164	0	8	3	0	2	3	79	2	160	47	2	793
WILBARGER	3	1	0	1	1	0	0	10	13	0	0	21	8	0	0	0	0	0	0	3	0	43	5	0	109
WILLACY	2	1	0	0	2	0	0	2	7	0	0	9	26	0	4	0	0	0	0	2	0	15	17	0	87
WILLIAMSON	57	28	1	9	78	13	9	122	335	48	6	573	411	2	42	7	5	2	5	201	43	399	220	29	2,645
WILSON	4	3	0	2	3	2	0	7	20	0	0	34	45	1	3	0	1	0	0	24	6	29	20	1	205
WINKLER	1	2	0	0	0	1	0	0	0	0	0	2	3	0	0	0	0	0	0	2	0	0	2	0	13
WISE	10	8	1	0	4	1	0	14	19	0	0	54	63	0	5	1	1	0	0	39	1	27	11	1	260
WOOD	3	2	0	1	4	0	1	27	26	5	0	35	36	1	4	0	0	0	0	19	2	25	8	1	200
YOAKUM	2	1	0	0	1	0	0	0	1	0	0	5	7	0	2	0	0	0	0	1	0	0	0	0	20
YOUNG	0	2	0	0	2	1	5	2	0	0	0	20	15	0	2	0	0	0	0	5	0	13	5	0	74
ZAPATA	1	3	0	0	0	0	0	4	2	0	0	5	7	0	0	0	0	0	1	0	0	0	13	0	36
ZAVALA	0	1	0	0	0	0	0	2	2	0	0	1	10	0	0	0	0	0	0	0	0	3	0	0	19
TOTAL	2,715	2,145	106	469	4,623	824	724	7,841	18,313	3,177	594	26,284	26,804	215	1,715	539	131	358	223	13,748	1,246	21,312	14,281	1,173	149,560

Appendix B - Health Professions Council

FY 11 Estimated Fees Collected Section IV.D Operating Budget

To comply with Section 6, SB 1058 (81st Regular)

FY 11 Estimated Expenses Section II.C Operating Budget

To comply with Section 6, SB 1058 (81st Regular)

Appendix B Estimated Fees and Revenues

Agency	FY 2011 Revenue Estimate	FY 2011 Expenses Estimate
Texas State Board of Chiropractic Examiners	\$2,352,859	\$627,211
Texas State Board of Dental Examiners	\$8,944,497	\$2,220,878
Texas Funeral Services Commission	\$1,559,138	\$843,173
Texas Medical Board	\$33,077,289	\$10,939,738
Texas Board of Nursing	\$14,227,114	\$9,537,396
Texas Optometry Board	\$1,565,013	\$428,987
Texas State Board of Pharmacy	\$8,798,248	\$5,004,136
Executive Council of Physical Therapy and Occupational Therapy Examiners	\$4,199,844	\$930,177
Texas State Board of Podiatric Medical Examiners	\$485,391	\$239,692
Texas State Board of Examiners of Psychologists	\$2,212,149	\$838,005
Texas State Board of Veterinary Medical Examiners	\$2,637,539	\$1,002,315

Appendix C - Health Professions Council

Unfunded Needs of the Agency

To comply with Section 6, SB 1058 (81st Regular)

Agency	(6) any unfunded needs of the agency.
Chiropractic	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Dental	The primary unfunded needs for the Board of Dental Examiners is for additional employees, especially in licensing and administrative support functions (accounting, mail processing, payroll and HR), and for increased pay for several employees. We need to add at least two employees in Licensing to adequately address the needs for the timely issuance of new licenses and license renewals, while also responding to phone calls and email. The number of people licensed by the agency (and therefore the work load) continues to increase. We need more employees in Licensing to provide an acceptable level of customer service. We also need at least two additional employees to support accounting, payroll, HR, purchasing and documentation of procedures. More legal and enforcement staff needs to be added to adequately resolve the complaints received by the agency. There is a need to increase the pay for existing employee positions throughout the agency, especially in the Legal, Enforcement and Accounting Departments where we lose attorneys and support personnel to other agencies because we cannot match the pay offered or find suitably experienced people to hire at the salaries we can offer.

	<p>Finally, there is a need to replace our agency computers, printers and copiers on a regular basis. We have not been able to adhere to our replacement schedule in recent years due to budget reductions.</p>
<p>Funeral Serv</p>	<p>Unfunded Needs</p> <p>Agency staff must often refer telephone calls and inquiries to the Assistant Attorney General assigned to this agency in coordination with the Administrative Law Division located at the Office of the Attorney General (OAG). The Assistant Attorney General assigned to this agency represents 15 other regulatory agencies. Due to the workload of the OAG, a reply to these inquiries/investigations received at the Texas Funeral Service Commission takes several weeks if not months.</p> <p>General Counsel for the TFSC is needed to reduce the agency's pending investigation caseload, to litigate SOAH cases more expeditiously, and to facilitate answers to problems the consuming public and death care professionals face regarding the death care industry. The agency also receives inquiries from members of the Texas Legislature for a timely solution to one of their constituent's concerns regarding death care related issues. A General Counsel would be immediately available to help resolve the matters based on the agency's jurisdiction with the laws currently in effect.</p> <p>Currently, TFSC investigators and the legal assistant must use their own judgment to determine whether the results of an investigation warrant a violation of law or rule. Having a General Counsel on staff to review the investigative summary and findings would ensure every aspect of the complaint has been examined thereby protecting the consuming public.</p>

Medical Board	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request.
Nurse	Agency will outline unfunded needs in their upcoming Legislative Appropriations Request
Optometry	<p>To control costs, the agency continues to put additional emphasis on the agency's website to deliver information and to automate much of the license renewal process. The agency also continues to participate in sharing arrangements with other Health Profession Council agencies. The agency's database was replaced in FY 2011, but is not yet complete. The agency is sharing the cost of the replacement database with five other agencies so that a sufficient database is obtained at the lowest possible cost. As the database is installed, issues are arising that may require additional programming beyond the contracted amount. Although every effort will be made to find solutions that do not need additional programming, it appears that additional expenses may be necessary in 2012.</p> <p>The agency is not filling a half-time administrative assistant position that has been extremely valuable due to the amounts appropriated for FY2012-2013.</p>

<p>Pharmacy</p>	<p>Although the TSBP was successful in obtaining additional appropriations for a portion of the requested exceptional items during the 82nd Legislative session, the state's fiscal crisis required the agency to continue operating under the mandated 5% and 2.5% reductions of FY2010-11 in addition to the additional 10% reduction from the baseline budget required for the agency's legislative appropriations request. The result of these reductions required the agency to eliminate some of the increases to appropriations received in FY2010-2011. The reductions included reductions in the areas of the Pharmacy Recovery Network, the testing of compounded products, and merit increases to eligible employees and the elimination of the agency funding to replace agency vehicles and technology as well as numerous reductions to the majority of agency services.</p> <p>In addition, the agency has experienced a number of unfunded mandates from the 2011-2012 LAR since the agency was not funded for a portion of employees' health insurance, hazardous and longevity pay, gasoline, postage, mileage and hotel per diem.</p> <p>If the tight State of Texas budget for 2014-2015 results in further decreases for TSBP, these decreases will severely impact the agency's ability to provide quality customer service, information, and protection to the citizens of Texas.</p>
<p>PT/OT</p>	<p>ECPTOTE increased enforcement and decreased licensing staff by 1 FTE to handle increased investigation caseload. ECPTOTE will request a replacement FTE in the next biennium, in addition to Exceptional items that address increased cost of doing business and supporting increased population and requirements.</p>

<p>Podiatry</p>	<p>Although we received full funding for our 81st Session/2009 LAR for FY 2010/2011 ... we received partial funding for our 82nd Session/2011 LAR for FY 2012/2013; severe Budget Cuts & staffing loss noted.</p> <p>Future needs are being analyzed as we work through the executed FY 2010 5% Reduction, FY 2011 2.5% Reduction and FY 2012/2013 Reductions & are awaiting the 83rd Session/2013 for future resource assistance. Our FY 2012/2013 LAR can be found here on our website:</p>
<p>Psychologists</p>	<p>Unfunded needs:</p> <ol style="list-style-type: none"> 1. Higher salaries for key staff commensurate with other Article VIII agencies. 2. Additional shared IT staff through the Health Professions Council. 3. Adherence to the agency's technology replacement schedule that it was not able to comply with in the 2012-2013 biennium – replacement computers and printers. 4. Restoration of the Investigator position cut in 2012-2013 so that the agency can require all licensees to submit a finger print criminal history check and so that the agency can report to national practitioner databanks. 5. Additional programming for the shared replacement database to allow the agency to achieve greater efficiencies in basic licensing
<p>Vet Med</p>	<p>Agency will outline unfunded needs in their upcoming Legislative Appropriations Request</p>

DSHS PLCU	<p>Funding</p> <p>The DSHS Professional Licensing and Certification Unit (PLCU) is organizationally placed within the Division for Regulatory Services, Health Care Quality Section. PLCU functions as a consolidated licensing operation for 22 regulatory programs and consists of:</p> <ul style="list-style-type: none">• 8 governor-appointed licensing boards, each with independent rulemaking and enforcement authority;• 2 governor-appointed licensing boards, each with independent enforcement authority and quasi-independent rulemaking authority;• 1 licensing board appointed by the DSHS Commissioner with independent enforcement authority and quasi-independent rulemaking authority; and• 11 licensing programs that do not have appointed boards, and for which the rulemaking authority is the Executive Commissioner of the Health and Human Services Commission and the enforcement authority is DSHS.
DSHS PLCU	<p>The boards and programs within PLCU do not function as independent state agencies. DSHS provides the staff, facilities, and infrastructure necessary to administer each program. PLCU operates with a functional organizational structure characterized by resource-sharing across programs.</p> <p>PLCU is funded through the legislative appropriation to DSHS for Strategy D.1.4 (Health Care Professionals). This appropriation funds a total of 25 programs within DSHS, not all of which are organizationally placed within PLCU. The legislative appropriation is made to DSHS, not to the individual boards, programs, or unit.</p>

	<p>Total fee revenue collected by PLCU programs in Fiscal Year 2009 was \$9,081,600 and total expenses of PLCU programs was \$4,980,369. Not all licensing fees collected by PLCU programs were appropriated to DSHS nor dedicated to the operation of PLCU. Most PLCU programs experience growth each year in the numbers of license holders; these increases are accompanied by greater demand for licensure services, including new and renewed license issuance, consumer complaint intake and processing, investigations, disciplinary action, and enforcement. In the 81st Legislature, 2009, an exceptional item request was approved for additional regulatory capacity at DSHS, but no additional resources were allocated to the Health Care Professionals strategy. However, DSHS has worked with the Legislative Budget Board to allocate some of the new funding to this strategy, which will help address the needs of the growing programs.</p>
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Appendix D - Health Professions Council
Agencies Reports on Number of Persons
Regulated by County*

To comply with Section 6, SB 1058 (81st Regular)

*Also available on Council Website (www.hpc.state.tx.us)

TEXAS HEALTH PROFESSIONS COUNCIL
Currently Active Licensee Counts by Texas County
As of: 01/31/2012

	Dental Assistants	Dental Hygienists	Dental Labs	Dentists	Optometrists	Pharmacists	Pharmacys	Pharmacy Technicians	Psychologists
ANDERSON	57	26	1	20	5	26	13	82	10
ANDREWS	12	2		5		8	4	19	
ANGELINA	85	23	2	31	9	63	27	209	15
ARANSAS	31	10		7	1	19	5	29	9
ARCHER	2	6			1	8		13	1
ARMSTRONG	1					2	1	5	1
ATASCOSA	69	11	2	9	3	21	11	101	3
AUSTIN	43	10		9	2	13	7	59	
BAILEY	11	2		2	1	5	4	9	
BANDERA	31	9	1	3		18	3	39	4
BASTROP	132	22	4	25	5	34	10	119	24
BAYLOR	2			1		2	3	19	
BEE	30	20		8	3	10	7	40	2
BELL	437	136	11	145	34	209	47	764	84
BEXAR	2,602	673	97	1,219	223	1,537	370	3,818	774
BLANCO	8	3		4	1	25	2	73	6
BOSQUE	32	10		9		18	5	26	3
BOWIE	81	37	2	48	12	91	30	196	17
BRAZORIA	421	176	7	191	71	553	74	667	97
BRAZOS	171	93	3	90	27	129	47	310	146
BREWSTER	4	2		3	1	9	5	14	6

TEXAS HEALTH PROFESSIONS COUNCIL
Currently Active Licensee Counts by Texas County
As of: 01/31/2012

	Dental Assistants	Dental Hygienists	Dental Labs	Dentists	Optometrists	Pharmacists	Pharmacys	Pharmacy Technicians	Psychologists
BRISCOE								1	
BROOKS	6	2		1		3	2	14	
BROWN	48	13		10	6	30	15	124	6
BURLESON	15	4	2	2	2	7	4	22	
BURNET	74	17		24	7	33	13	67	8
CALDWELL	55	12	3	7	3	16	10	75	10
CALHOUN	15	5		4	1	5	7	36	2
CALLAHAN	7	2		1	1	9	2	34	
CAMERON	555	117	9	104	22	207	105	884	37
CAMP	11	2		3	2	5	3	26	1
CARSON	5	3		1		3	1	6	
CASS	28	15	1	9	4	12	8	75	
CASTRO	1					2	3	14	
CHAMBERS	35	11		2	2	16	7	31	4
CHEROKEE	38	14	1	12	5	14	13	71	17
CHILDRESS	6	4	1	2	2	3	4	16	
CLAY	10	4				3	2	14	3
COCHRAN	2						1	6	
COKE	1	1				2		2	
COLEMAN	7			2		5	3	18	
COLLIN	1,311	584	37	612	168	1,195	194	1,724	312

TEXAS HEALTH PROFESSIONS COUNCIL
Currently Active Licensee Counts by Texas County
As of: 01/31/2012

	Dental Assistants	Dental Hygienists	Dental Labs	Dentists	Optometrists	Pharmacists	Pharmacys	Pharmnacy Technicians	Psychologists
COLLINGSWORTH	1			1		1	1	7	
COLORADO	22	9		5		18	7	38	2
COMAL	227	97	10	85	18	159	21	200	64
COMANCHE	17	2		3	1	12	6	21	4
CONCHO	1	1		1			3	3	
COOKE	37	31	2	19	3	33	9	61	8
CORYELL	66	18		15	3	15	9	106	8
COTTLE						1		1	
CRANE	2	2		1		2	2	5	
CROCKETT		1				2	2	5	
CROSBY	3			1		6	3	19	
CULBERSON							1	6	
DALLAM	6	4		3		3	3	11	
DALLAS	3,316	716	131	1,709	271	2,008	646	4,944	836
DAWSON	8	2		2	1	3	4	14	
DEAF SMITH	10	4		4	1	3	5	30	1
DELTA	4	1		1		2	2	7	
DENTON	1,095	430	24	403	121	628	129	1,358	299
DE WITT	10	4		5	2	15	7	38	3
DICKENS						1	1	1	
DIMITT				2	1	3	3	15	

TEXAS HEALTH PROFESSIONS COUNCIL
Currently Active Licensee Counts by Texas County
As of: 01/31/2012

	Dental Assistants	Dental Hygienists	Dental Labs	Dentists	Optometrists	Pharmacists	Pharmacys	Pharmacy Technicians	Psychologists
DONLEY	2	1				4	2	8	
DUVAL	3	3				6	2	11	
EASTLAND	14	6		3	1	13	6	35	2
ECTOR	133	29	4	37	11	67	32	272	11
ELLIS	327	82	5	45	10	94	28	267	19
EL PASO	797	235	22	251	57	396	139	1,267	87
ERATH	65	20	2	15	3	29	12	54	6
FALLS	26	4		3		5	5	15	1
FANNIN	66	9		5	2	12	8	69	3
FAYETTE	35	14	1	10		15	6	46	2
FISHER	68	24	3	17	5	4	3	14	2
FLOYD	4	1		2		2	3	9	
FOARD						1	1	1	
FORT BEND	706	287	17	387	136	1,223	146	1,406	219
FRANKLIN	9	4		2		1	3	16	
FREESTONE	14	5		6	1	16	5	37	1
FRIO	17	1		3	1	1	6	26	
GAINES	6	4		1	2	3	4	21	
GALVESTON	393	158	6	130	51	292	71	647	129
GARZA	1					2	1	5	
GILLESPIE	31	14	1	18	6	23	8	32	5

TEXAS HEALTH PROFESSIONS COUNCIL
Currently Active Licensee Counts by Texas County
As of: 01/31/2012

	Dental Assistants	Dental Hygienists	Dental Labs	Dentists	Optometrists	Pharmacists	Pharmacys	Pharmacy Technicians	Psychologists
GLASSCOCK	1	4						1	
GOLIAD	10	8		3	1	4	1	10	
GONZALES	14	1		5	1	4	8	30	7
GRAY	24	16	1	6	4	16	8	37	1
GRAYSON	274	76	2	61	14	95	38	246	28
GREGG	271	75	9	88	18	117	43	256	37
GRIMES	11	6		5		4	4	36	3
GUADALUPE	186	59	3	37	15	65	16	237	34
HALE	30	9	1	10	5	18	11	80	1
HALL	1	1		1		3	1	4	
HAMILTON	10	4		8		13	4	17	
HANSFORD	1	3		1		3	2	7	
HARDEMAN	4	2		2		2	3	11	1
HARDIN	42	35	2	11	4	32	13	131	4
HARRIS	4,767	1,236	157	2,410	634	3,585	1,312	8,890	1,487
HARRISON	66	27		16	5	33	14	114	8
HARTLEY		1						1	
HASKELL	8	1		3		5	3	10	
HAYS	239	91	2	67	19	74	33	284	81
HEMPHILL	6	1			1	2	2	5	
HENDERSON	112	40	2	22	4	45	17	127	10

TEXAS HEALTH PROFESSIONS COUNCIL
Currently Active Licensee Counts by Texas County
As of: 01/31/2012

	Dental Assistants	Dental Hygienists	Dental Labs	Dentists	Optometrists	Pharmacists	Pharmacys	Pharmacy Technicians	Psychologists
HIDALGO	743	90	16	184	44	395	197	1,415	109
HILL	43	11	1	7	2	24	11	54	6
HOCKLEY	19	8		5	2	7	6	42	
HOOD	105	28		24	7	37	13	91	15
HOPKINS	35	18	1	10	5	19	10	90	5
HOUSTON	11	9		7	2	11	5	39	2
HOWARD	19	28	2	11	5	23	8	66	12
HUNT	171	26		28	6	25	19	125	22
HUTCHINSON	17	13		6	1	15	7	36	
IRION								2	
JACK	3	1		1		4	3	13	
JACKSON	15	11	1	3	2	3	4	19	1
JASPER	21	14	1	14	1	13	11	64	
JEFF DAVIS						1			
JEFFERSON	200	114	7	127	25	180	74	474	40
JIM HOGG	2	1					1	7	
JIM WELLS	42	14	1	10	2	21	9	80	3
JOHNSON	354	78	5	47	19	82	30	360	11
JONES	12	3		2	1	7	6	25	4
KARNES	21	6		3	2	7	6	23	2
KAUFMAN	209	59		23	4	48	19	217	22

TEXAS HEALTH PROFESSIONS COUNCIL
Currently Active Licensee Counts by Texas County
As of: 01/31/2012

	Dental Assistants	Dental Hygienists	Dental Labs	Dentists	Optometrists	Pharmacists	Pharmacys	Pharmnacy Technicians	Psychologists
KENDALL	56	34	4	40	5	70	6	38	30
KENT								2	
KERR	56	20	3	33	5	53	13	90	31
KIMBLE	2			2		2	3	10	
KING								1	
KINNEY	2	1		2		3	1	4	
KLEBERG	31	4	1	9	3	21	10	87	3
KNOX	1					2	3	11	1
LAMAR	44	21	3	21	5	36	18	109	5
LAMB	8	3		1		7	4	24	
LAMPASAS	29	10		6	1	12	5	47	14
LA SALLE	1			1		2	2	6	
LAVACA	26	16		7		31	10	54	1
LEE	13	6	1	5		8	3	26	10
LEON	5	9	2	3		11	5	30	
LIBERTY	103	19		16	3	15	15	142	4
LIMESTONE	13	13		4	3	9	9	39	6
LIPSCOMB	1			1		1	1	1	
LIVE OAK	7	5		2		5	2	11	
LLANO	17	9	1	7	1	11	4	32	5
LUBBOCK	357	127	13	149	42	326	88	607	116

TEXAS HEALTH PROFESSIONS COUNCIL
Currently Active Licensee Counts by Texas County
As of: 01/31/2012

	Dental Assistants	Dental Hygienists	Dental Labs	Dentists	Optometrists	Pharmacists	Pharmacys	Pharmnacy Technicians	Psychologists
LYNN	5			1		1	2	7	
MADISON	12	2		3		5	4	19	2
MARION	10	3		1		3	1	19	
MARTIN	6	2		1		1	2	10	1
MASON	1	2		1		1	1	4	2
MATAGORDA	43	21	1	9	1	17	10	71	7
MAVERICK	50	7		7	1	12	8	61	2
MC CULLOCH	14	3		2	1	5	3	10	2
MC LENNAN	434	93	16	106	21	154	47	399	121
MC MULLEN		1						1	
MEDINA	61	17		12	1	35	7	70	2
MENARD				1		2	2	4	
MIDLAND	200	78	5	66	24	110	33	185	24
MILAM	33	8		5		13	9	58	2
MILLS	8	1		3	1	4	1	14	
MITCHELL	1	2		1		5	4	16	
MONTAGUE	17	5	1	7	1	10	6	53	2
MONTGOMERY	702	265	12	216	50	302	104	697	138
MOORE	21	8	1	4	1	9	5	33	
MORRIS	10	4		5		3	2	23	1
MOTLEY					1				

TEXAS HEALTH PROFESSIONS COUNCIL
Currently Active Licensee Counts by Texas County
As of: 01/31/2012

	Dental Assistants	Dental Hygienists	Dental Labs	Dentists	Optometrists	Pharmacists	Pharmacys	Pharmacy Technicians	Psychologists
NACOGDOCHES	61	19	2	27	8	50	20	108	21
NAVARRO	61	24	2	13	3	18	13	50	9
NEWTON	4			1		3	2	25	
NOLAN	9	5	1	4	1	9	7	28	
NUECES	469	155	15	147	39	280	84	672	109
OCHILTREE	10	3		3	1	6	4	17	
OLDHAM	2	1						2	
ORANGE	138	80	2	25	4	44	20	236	4
PALO PINTO	28	6		8	1	14	6	56	1
PANOLA	16	13	1	5	3	9	5	60	3
PARKER	219	70	8	35	8	89	20	228	13
PARMER	7	4		1		6	2	10	
PECOS	6	2		3	2	4	5	25	1
POLK	35	11		15	2	23	8	70	3
POTTER	175	61	6	45	13	84	54	277	26
PRESIDIO	2			1				5	
RAINS	3	2		1		2	2	17	2
RANDALL	233	125	12	79	37	209	21	302	27
REAGAN							2	4	
REAL				1		1	2	1	1
RED RIVER	14	4		3		7	3	20	1

TEXAS HEALTH PROFESSIONS COUNCIL
Currently Active Licensee Counts by Texas County
As of: 01/31/2012

	Dental Assistants	Dental Hygienists	Dental Labs	Dentists	Optometrists	Pharmacists	Pharmacys	Pharmnacy Technicians	Psychologists
REEVES	2			1		5	4	19	
REFUGIO	9	6		2		1	2	10	2
ROBERTS						2		1	
ROBERTSON	10	5		1		8	4	29	
ROCKWALL	214	77	5	71	19	85	19	143	36
RUNNELS	4	1		1	1	6	5	25	
RUSK	46	14	2	12	3	27	13	68	6
SABINE	10	3		3	1	8	4	28	
SAN AUGUSTINE	5	2		3		6	3	12	1
SAN JACINTO	24	6		2		4	3	52	2
SAN PATRICIO	90	44		18	5	30	17	136	14
SAN SABA	6	2		2		2	2	7	
SCHLEICHER	1	1				1	1	1	
SCURRY	6	2		5	1	12	6	41	2
SHACKELFORD	3	3				3	1	2	
SHELBY	20	4		6	3	9	8	38	3
SHERMAN	1	1				1	1	5	
SMITH	360	138	11	118	28	235	76	535	94
SOMERVELL	8	2		3		5	3	10	1
STARR	40	4		7	1	10	13	100	2
STEPHENS	3			4	1	3	3	18	

TEXAS HEALTH PROFESSIONS COUNCIL
Currently Active Licensee Counts by Texas County
As of: 01/31/2012

	Dental Assistants	Dental Hygienists	Dental Labs	Dentists	Optometrists	Pharmacists	Pharmacys	Pharmacy Technicians	Psychologists
STERLING	2	2						1	
STONEWALL		1				1	2	5	
SUTTON	4	2		1			2	8	1
SWISHER	7	3		1	2	2	2	13	
TARRANT	2,927	905	55	933	216	1,675	442	4,278	463
TAYLOR	182	57	11	92	21	131	44	368	51
TERRELL							1		
TERRY	5	2		2	1	6	5	27	1
THROCKMORTON	1					3	1	3	
TITUS	25	20	1	12	5	15	10	46	1
TOM GREEN	102	43	8	53	12	80	27	185	53
TRAVIS	1,367	457	47	728	159	985	238	1,779	835
TRINITY	5	1		1		5	4	36	1
TYLER	12		1	2		7	5	40	1
UPSHUR	35	18		4		12	5	67	4
UPTON						3	2	4	
UVALDE	37	7		12	3	9	5	32	10
VAL VERDE	43	11		15	5	14	5	51	4
VAN ZANDT	86	24	1	17	2	28	11	82	8
VICTORIA	111	49	2	43	18	67	26	159	48
WALKER	70	21	1	23	4	27	13	126	34

TEXAS HEALTH PROFESSIONS COUNCIL
Currently Active Licensee Counts by Texas County
As of: 01/31/2012

	Dental Assistants	Dental Hygienists	Dental Labs	Dentists	Optometrists	Pharmacists	Pharmacys	Pharmnacy Technicians	Psychologists
WALLER	34	11		5	1	12	7	63	8
WARD	5	1		1		5	3	18	1
WASHINGTON	32	21	1	14	3	21	12	64	7
WEBB	235	28	2	51	10	92	44	264	18
WHARTON	106	40		16	3	19	11	77	8
WHEELER	3			2		6	4	7	
WICHITA	171	95	7	72	18	89	43	301	55
WILBARGER	5	4		4	1	16	6	33	7
WILLACY	28	6		2		6	5	35	4
WILLIAMSON	841	303	12	252	87	452	87	839	181
WILSON	62	21		8		18	7	87	7
WINKLER	6			2	1	1	3	15	
WISE	73	29	3	20	8	29	13	132	5
WOOD	47	25		12	2	22	12	101	5
YOAKUM	1	2		1		3	6	7	
YOUNG	27	11	1	10	3	10	8	46	2
ZAPATA	6			1		4	2	10	
ZAVALA	8	1					2	13	

Texas Funeral Service Commission	
Licensees by County Report	
Fiscal Year 2011	
County	Total
Anderson	13
Andrews	2
Angelina	26
Aransas	2
Archer	8
Atascosa	12
Austin	11
Bailey	5
Bandera	3
Bastrop	15
Baylor	5
Bee	8
Bell	47
Bexar	311
Blanco	4
Bosque	12
Bowie	31
Brazoria	66
Brazos	27
Brewster	4
Briscoe	1
Brooks	4
Brown	16
Burleson	4
Burnet	15
Caldwell	9
Calhoun	3
Callahan	4
Cameron	33
Camp	1
Carson	2
Cass	20
Castro	3
Chambers	1
Cherokee	22
Childress	7
Clay	4
Coleman	7
Collin	91
Collingsworth	4
Colorado	12
Comal	17
Comanche	6
Concho	2
Cooke	2

Coryell	14
Cottle	2
Crane	2
Crockett	2
Crosby	2
Dallam	2
Dallas	429
Dawson	6
DeWitt	7
Deaf Smith	6
Delta	3
Denton	47
Dickens	2
Dimmit	1
Donley	4
Duval	4
Eastland	9
Ector	29
El Paso	75
Ellis	46
Erath	16
Falls	12
Fannin	18
Fayette	14
Fisher	2
Floyd	2
Foard	3
Fort Bend	60
Franklin	2
Freestone	8
Frio	4
Gaines	3
Galveston	81
Garza	4
Gillespie	10
Goliad	4
Gonzales	8
Gray	7
Grayson	45
Gregg	47
Grimes	15
Guadalupe	28
Hale	22
Hall	2
Hamilton	4
Hansford	2
Hardin	18
Harris	594
Harrison	22
Haskell	2
Hays	17
Hemphill	2

Henderson	25
Hidalgo	73
Hill	13
Hockley	11
Hood	17
Hopkins	21
Houston	9
Howard	9
Hunt	34
Hutchinson	8
Jack	3
Jackson	7
Jasper	10
Jefferson	74
Jim Hogg	1
Jim Wells	8
Johnson	33
Jones	9
Karnes	5
Kaufman	28
Kendall	6
Kerr	20
Kimble	3
Kleberg	4
Knox	3
La	2
Lamar	23
Lamb	4
Lampasas	7
Lavaca	11
Lee	3
Leon	6
Liberty	26
Limestone	14
Lipscomb	2
Live Oak	1
Llano	8
Lubbock	59
Lynn	1
Madison	7
Marion	4
Mason	2
Matagorda	7
Maverick	4
McCulloch	3
McLennan	55
Medina	11
Midland	25
Milam	13
Mills	4
Mitchell	1
Montague	18

Montgomery	81
Moore	4
Morris	4
Motley	2
Nacogdoches	15
Navarro	19
Newton	1
Nolan	8
Nueces	44
Ochiltree	4
Orange	25
Palo Pinto	10
Panola	10
Parker	14
Parmer	2
Pecos	2
Polk	15
Potter	60
Rains	1
Randall	11
Real	4
Red River	8
Reeves	2
Refugio	4
Robertson	10
Rockwall	30
Runnels	7
Rusk	23
Sabine	5
San Augustine	5
San Patricio	17
San Saba	3
Scurry	10
Shackelford	1
Shelby	9
Smith	61
Somervell	3
Starr	3
Stephens	7
Sterling	1
Stonewall	1
Sutton	2
Swisher	3
Tarrant	269
Taylor	35
Terry	6
Titus	11
Tom Green	29
Travis	84
Trinity	8
Tyler	11
Upshur	12

Uvalde	1
Val Verde	14
Van Zandt	25
Victoria	22
Walker	15
Waller	8
Ward	3
Washington	15
Webb	23
Wharton	18
Wheeler	1
Wichita	24
Wilbarger	3
Willacy	6
Williamson	52
Wilson	16
Winkler	4
Wise	13
Wood	11
Yoakum	1
Young	10
Zapata	1
Out of State	141
Total	4870