

**Consideration for Change of Approval Status from Initial to Full Approval
Quest College (formerly Career Quest) in San Antonio, Texas
Vocational Nursing Education Program**

Summary of Request:

Consider a proposed change in the approval status from initial to full for Quest College in San Antonio, Texas Vocational Nursing (VN) Education Program based upon review of the 2011 NCLEX-PN® examination pass rate; the 2011 Nursing Education Program Information Survey; the 2011 Compliance Audit for Nursing Education Programs; report of the December 13, 2011 survey visit; and Board Rule 214.

Historical Perspective:

Year	Approval Status	NCLEX-PN® Pass Rate	Number of First-Time Candidates Who Tested (Passed/Total)
2011	Pending	87.50%	7/8
2010	Initial		

- Quest College is the new name of the former Career Quest in San Antonio, Texas as of January 2012. The name change has been documented by the Texas Workforce Commission and the Council on Occupational Education.
- In January 2010, the Board granted initial approval to Quest College VN Education Program in San Antonio, Texas. Classes began in April 2010.
- The program has appropriately addressed the previously issued Board recommendation and requirements.
- The program's first cohort of eight students graduated in April 2011 and began taking the NCLEX-PN® examination in May 2011.
- Of the eight candidates who tested in 2011, seven passed the licensure examination and the program's overall pass rate for 2011 is 87.50%.
- Board staff conducted a survey visit on December 13, 2011 (See Attachment #1).
- Three cohorts, comprised of 67 students, are currently enrolled.

Pros and Cons:

Pros:

- The program's 2011 NCLEX-PN® examination pass rate is 87.50%.
- The program has appropriately addressed the previously issued Board recommendation and requirements.
- The survey visit conducted by Board staff on December 13, 2011 revealed no negative observations and consistently positive observations.

- The *Differentiated Essential Competencies (2010)* have been fully implemented into the curriculum.
- Since the current program director assumed the leadership position, the director has secured contractual agreements with twelve additional clinical learning affiliates.

Cons:

- Since the program began operation in April 2010, five program directors have been appointed. The most recently appointed program director had served for two days prior to the December 13, 2011 survey visit.

Staff Recommendation:

Based upon review of the 2011 NCLEX-PN® examination pass rate; the 2011 Nursing Education Program Information Survey; the 2011 Compliance Audit for Nursing Education Programs; report of the December 13, 2011 survey visit; and compliance with Board Rule 214; move to change the program approval status of Quest College Vocational Nursing Education Program from initial to full approval status, as indicated in the attached letter (See Attachment #2).

Survey Visit Summary Report

Name of Nursing Program:	Quest College Vocational Nursing Education Program San Antonio, Texas
Nursing Program Director:	Audrey Sutton, MSN, BSN, RN
Reason for Survey Visit:	Focused survey visit to evaluate the program's compliance with Texas BON rules and regulations regarding initial approval status.
Date of Survey Visit:	December 13, 2011
Survey Visitor:	Virginia D. Ayars, EdD, MS, RN
Texas Board of Nursing Approval Status:	Initial
Date of Last BON Survey Visit:	April 5, 2011
Name of Accrediting/Licensing Agencies:	Council on Occupational Education Texas Workforce Commission

Summary of Survey Visit:

During the visit, Board staff:

- met with School Administration (Jeanne Martin, Owner/Administrator; Rick Hebert, Director of Operations; and Brian Chase, Director of Faculty and Student Services) and Program Director Audrey Sutton, MSN, BSN, RN for an opening conference;
- met separately with the Program Director;
- met with students;
- met with faculty;
- toured the classrooms, skills laboratory, and nursing offices;
- reviewed documents and files; and
- conducted a summary conference with School Administration and the Program Director.

Pertinent Survey Findings:

Administration and Organization:

Upper administration articulated support of the nursing program and resources have been dedicated to ensure student success. Although a turnover in program directors has occurred, the current program director, an experienced nurse educator with many years of prelicensure nursing education experience, articulated her commitment to the program and stated that she plans to stay in the position.

Faculty:

Nine full-time and three part-time faculty members deliver the curriculum with ownership of their individual courses. Faculty members expressed their desire to stay at Quest College for the long-term and assist in permanently establishing the program in the San Antonio community while building a reputation for excellence.

Faculty members teach both didactic and clinical practice and provide individualized instruction to students. They provide immediate feedback to the students on their clinical performance. The faculty are organized and meet

periodically; faculty meetings are documented in minutes demonstrating review of information, discussion of issues, and decision-making.

Students:

Three cohorts, comprised of 67 students, are currently enrolled.

In meeting with approximately 20 students, it was apparent that the student body is a cohesive community. Students spoke very positively about the program and verbalized no complaints. The students articulated how much they appreciate the efforts of the nursing faculty and the newly-appointed director of the program.

Program of Study:

The curriculum is being implemented as originally proposed to the Board at the time of initial approval. The VN curriculum is sound and logically organized. Test questions are taken from a test pool. The clinical evaluation tools for the four levels indicate progression of student performance throughout the curriculum. Remediation is implemented in a timely manner.

The program provides the following contact hours:

Didactic	568 hours
Computer Lab	0 hours
Skills Lab	252 hours
Simulation Lab	0 hours
Direct Patient Care Experiences	752 hours

Clinical Learning Experiences:

Clinical learning experiences are appropriate for a vocational nursing program.

Since assuming the nursing leadership role at Quest College, the program director has secured twelve additional clinical learning sites, including:

- Southwest General Hospital
- Meridian Care at Monte Vista
- Regent Care at Blanco
- Respite House Children's Center
- St. Jude's Home
- George Gervin Ranch

Facilities, Resources and Services:

The well-appointed newly remodeled facility offers ample space for classrooms, labs, and faculty and director offices. The skills lab presents creative opportunities to engage students.

Records:

The required records are maintained, and a brief review revealed no insufficiencies. All expected elements of faculty, student, and program records were clearly evident

Total Program Evaluation:

The program's Total Program Evaluation plan is comprehensive and well documented.

<<DRAFT LETTER>>

April 23, 2012

Audrey Sutton, MSN, BSN, RN, Director
Vocational Nursing Education Program
Quest College
5368 Fredericksburg Road, Suite 400
San Antonio, TX 78229

Dear Ms. Sutton:

At the April 19-20, 2012 meeting, members of the Texas Board of Nursing (Board or BON) considered the approval status of the Quest College Vocational Nursing Education Program. The Board wishes to thank you <<insert other(s) as needed>> for being present to answer questions.

Based upon review of the 2011 NCLEX-PN® examination pass rate; the 2011 Nursing Education Program Information Survey; the 2011 Compliance Audit for Nursing Education Programs; report of the December 13, 2011 survey visit; and compliance with Rule 214; it was the decision of the Texas BON to change the Quest College Vocational Nursing Education Program approval status from initial to full approval. The Board wishes to congratulate you, along with the faculty and administration of Quest College, on the initial success of the program.

If you have any questions, or if we may provide assistance, please contact Board staff at virginia.ayars@bon.texas.gov or by telephone at 512-305-7660.

Sincerely,

Kristin K. Benton, MSN, RN
Board President

Virginia D. Ayars, EdD, MS, RN
Nursing Consultant for Education

copy: Texas Workforce Commission
Council on Occupational Education