

Texas Board of Nursing

**FISCAL YEAR 09 DATA AND TREND
REPORT**

TRENDS

- ✖ Nursing population continues to grow
 - + License applications by exam and endorsement continue to increase
 - + State funded initiatives to increase nursing production
- ✖ Nursing shortage will continue
- ✖ Customer service demands increase

TRENDS, CONTINUED

- ✗ Interest in establishing new nursing programs continues
- ✗ Deans/Directors increase in turnover
- ✗ Faculty shortages and complaints about lack of clinical availability for students

TRENDS, CONTINUED

- ✗ Complaints continue to rise
- ✗ Increase in eligibility petitioners
- ✗ Enforcement and legal workload Growing

TRENDS, CONTINUED

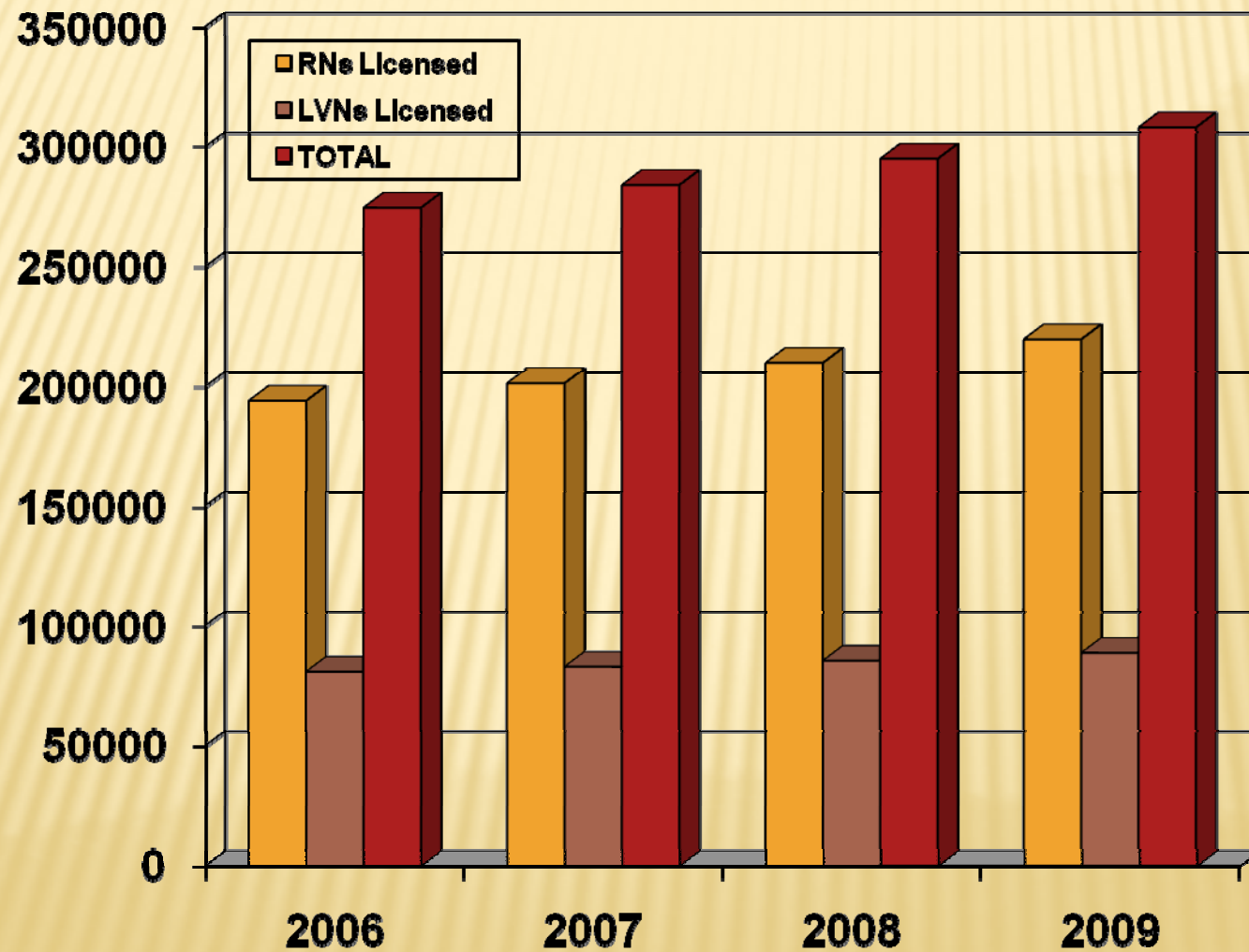
- ✗ More lawyers/more delay
- ✗ Matrix is effective at SOAH
- ✗ SOAH May not be able to set all the cases we need to set at SOAH

TRENDS, CONTINUED

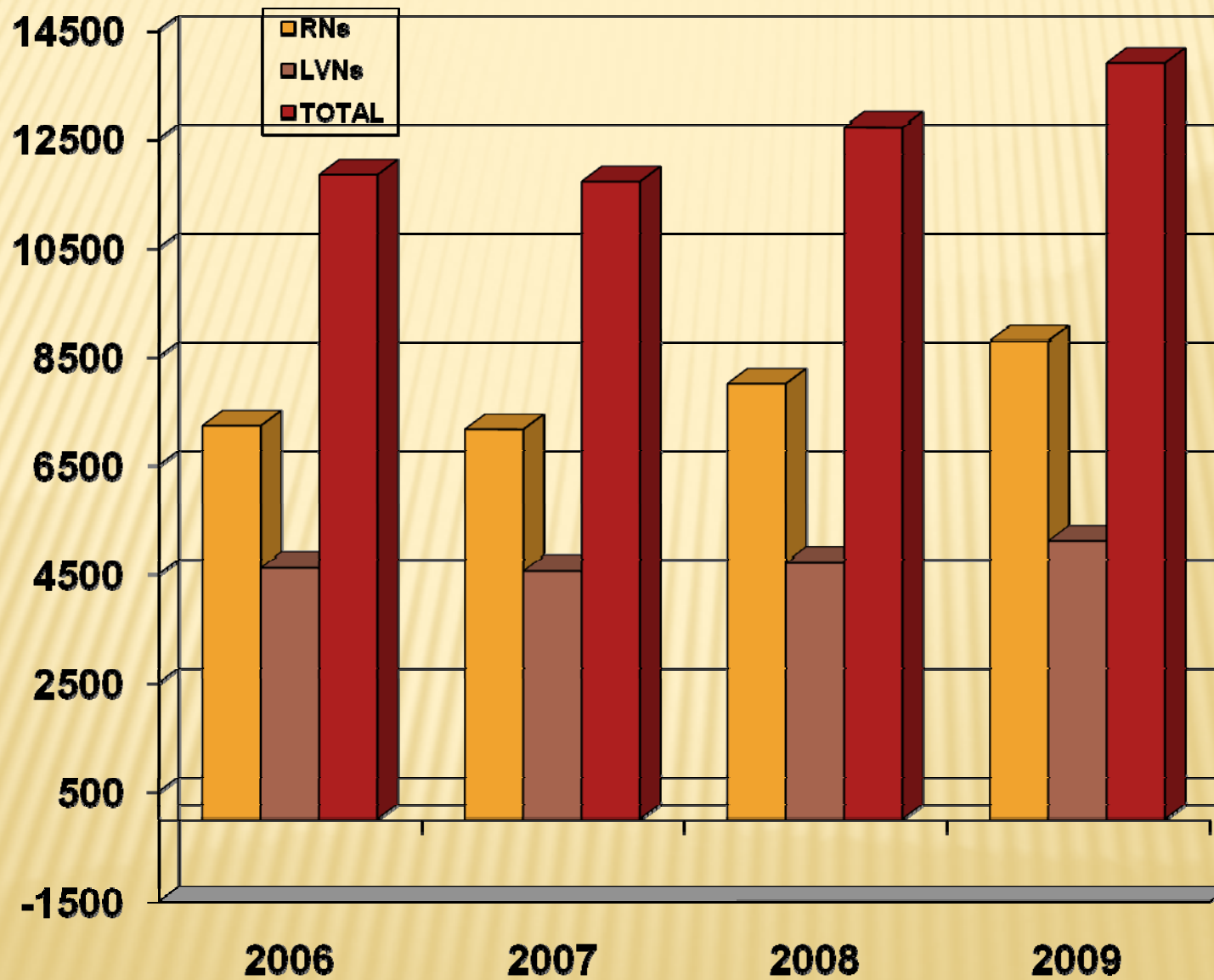
- ✘ New Programs Implemented and Continuing
 - + Jurisprudence Exam and Prep Course;
 - + Student Criminal Background Checks

- ✘ New Programs Anticipated
 - + All Criminal Background Checks in the Next Biennium;
 - + Unknown consequences of Corrective Actions and Deferred Actions;
 - + New Webinars and Online Continuing Education Programs

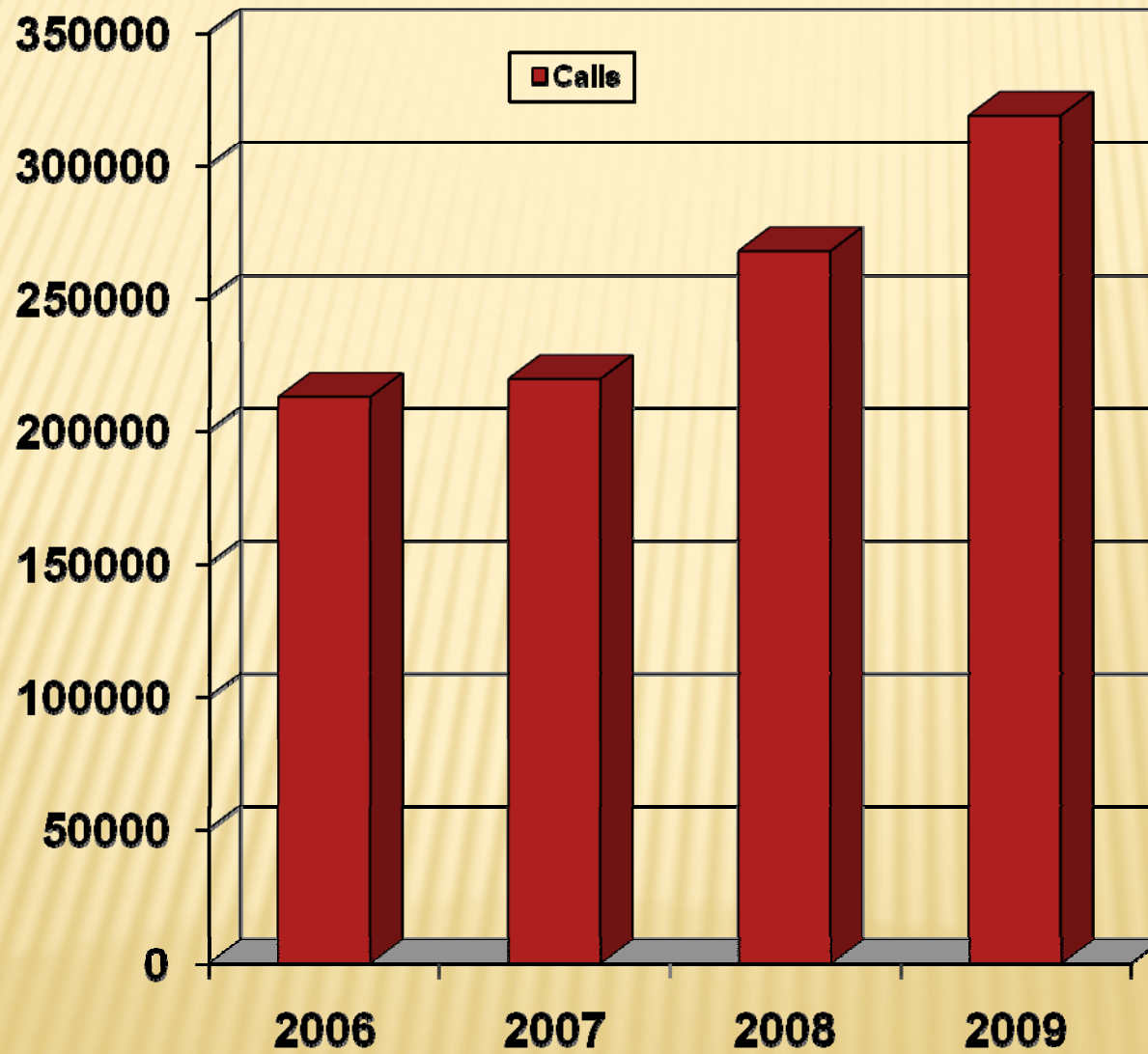
Licensed Nurses



Licensed by Exam



Customer Service Calls



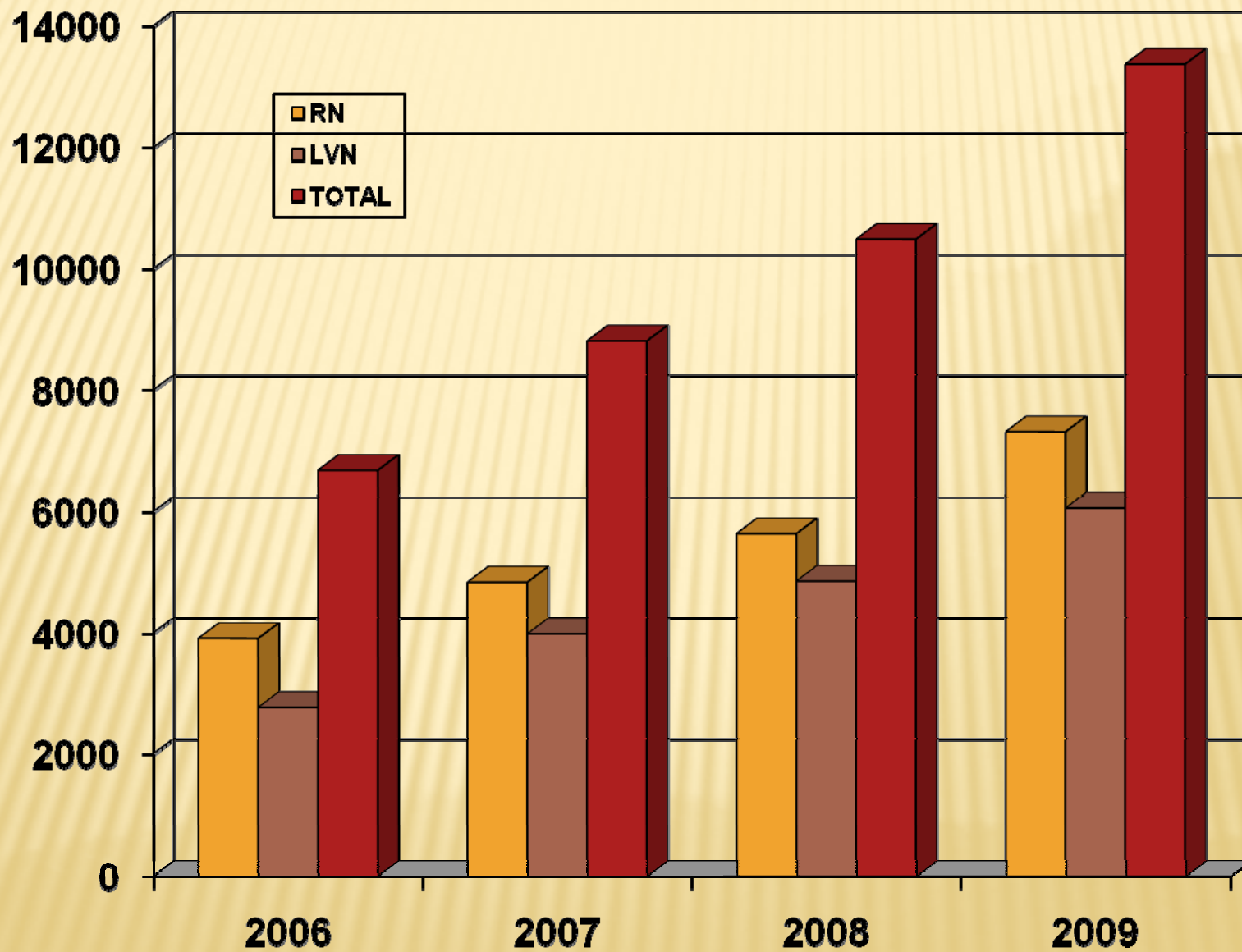
NURSING SHORTAGE

- ✘ Center for Nursing Workforce Studies Forecasts Need to Double the Production of Graduates by 2012 to 14,593 Per Year.
- ✘ Appropriations Have Had Positive Impact on Production.
- ✘ Team Texas facilitating regionalization of nursing education
- ✘ Interest in proprietary and online nursing education programs continuing to grow

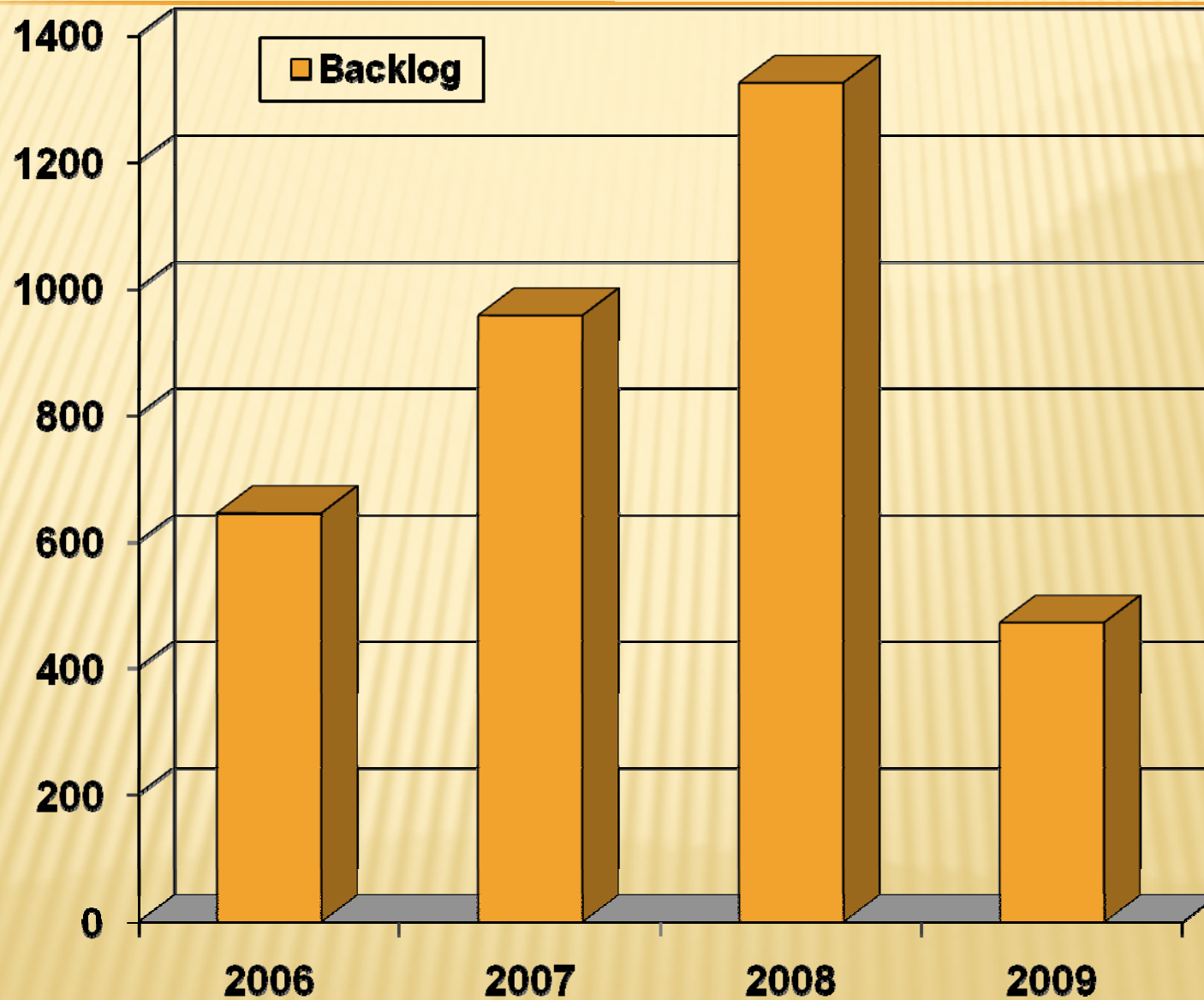
INTEREST IN NEW NURSING PROGRAMS

- × FY 09
 - +4 new RN programs
 - +4 new LVN program
- × 7 new programs active in the pipeline
- × Staff started new informal meetings with programs interested in developing

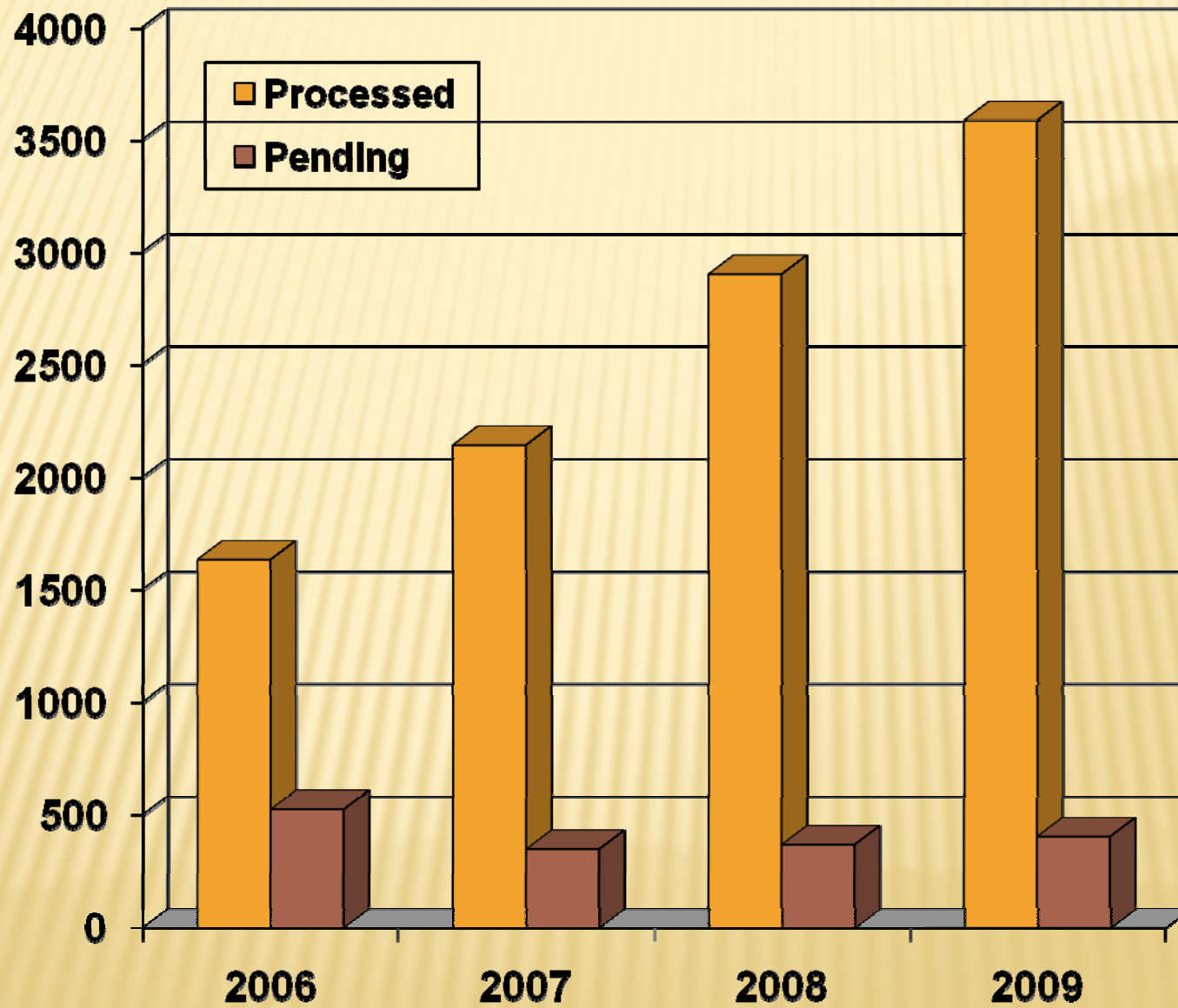
New Complaints



Cases Carried Over to Next Year = Backlog



Eligibility Petitions



LEGAL WORKLOAD GROWING IN VOLUME AND COMPLEXITY

✖ Issues Impacting Workload

- + Case volume increasing results in Enforcement and Legal workload
- + More Attorney representation and complexity of SOAH hearings require more contested proceedings
- + New Legal and Investigatory staff should improve outcomes

DEMAND FOR SERVICES REQUIRES IT SOLUTIONS

- ✘ Accept Affidavit of Graduation Online
- ✘ Allow applicants to track application status online.
- ✘ Current disciplinary orders linked to online verification page
- ✘ Push information to employers via email

IMPLICATIONS

- ✖ Nursing Shortage will continue to drive production
- ✖ Customer service demands will continue to rise
- ✖ Nursing Shortage will continue to drive interest in developing new Nursing Programs
- ✖ The Growing Nursing population and the Criminal Background Checks will continue to result in more complaints at least until all audits completed

IMPLICATIONS

- ✖ Enforcement Workload---Investigations, Eligibility, Legal will be affected by growing numbers of complaints and the growing complexity of case resolution
- ✖ New Nursing Programs will continue to develop due to the shortage

THE GOOD NEWS

- ✖ Unprecedented support for nursing education funding to address nursing shortage
- ✖ Legislative success with new positions AND no increase in revenue required!
- ✖ New space in the Hobby Building to accommodate new staff
- ✖ Legislative success in new enforcement authority
- ✖ Audits show excellent performance
 - + Performance Measures Audit
 - + Comptroller Post-Payment Audit
- ✖ Were able to reward staff for achievement of 85% of our Performance Measures!